

**CRS Activity 510
Annual Progress Report on Implementation of Credited Plan**

Which Plan is this for?

- Floodplain Management Plan (Hazard Mitigation Plan)
- Repetitive Loss Area Analysis
- Floodplain Species Plan
- Substantial Damage Plan

Name of Community: **Osceola County**

Date this Annual Progress Report was prepared (not the date of adoption of the credited Plan):
April, 2022

Name of Plan: **Repetitive Loss Area Analysis – Osceola County – September, 2021**

Date of Adoption of Plan: **November 1, 2021**

5 Year CRS Expiration Date: 2026

1. How can a copy of the credited Plan be obtained?

**The Repetitive Loss Area Analysis (RLAA) can be accessed by visiting:
Flood.Osceola.org.**

2. Describe how this annual progress report (not the credited Plan) was prepared and how it was submitted to the governing body, released to the media, and made available to the public:

The RLAA was adopted by the Board of County Commissioners on November 1, 2021. This progress report only represents actions taken since the adoption date and does not represent a full annual period. This report was prepared after discussion of the RLAA with engineering and managing staff from the Public Works Department and Development Review Department. The four recommended mitigation actions: 1. Flood Insurance Promotion; 2. Property Protection Information; 3. CIP Drainage Improvements; 4. Elevate Mechanical Equipment, have been considered. Outreach projects are currently underway that address mitigation action items 1, 2, and 4.

The progress report was submitted to the Board of County Commissioners by email via the County Manager's office. The release of the RLAA and progress

report was announced by the County's Public Information Officer by email to local media outlets and the County's website.

The report is available to the public for review on Osceola County government's flood information website: Flood.Osceola.org. Property owners were notified in the annual Repetitive Loss outreach letter that the RLAA and progress report are available for review online.

3. Provide a description of the implementation of each recommendation or action item in the action plan or area analysis report, including a statement on how the project was implemented or not implemented during the previous year:

Flood Insurance Promotion

Each year, Osceola County CRS staff routinely mail outreach letters to all property owners within the identified repetitive loss areas. The content of the letter and attached informational literature covers several important flood-related topics such as personal protection, property protection methods, mitigation, and flood insurance. Osceola County's Multi-Jurisdictional Program for Public Information (MJPPPI) developed a new brochure to target high-risk properties for additional information including those in repetitive loss areas. The brochure was added to the most recent Repetitive Loss outreach mailing. Osceola County will continue this outreach project annually. As property owners visit Flood.Osceola.org, they will find additional links for information on obtaining flood insurance through the National Flood Insurance Program.

Property Protection Information

As previously stated, the new informational brochure developed by Osceola County's MJPPPI was included in the most recent annual Repetitive Loss outreach mailing. The messages in the brochure cover the topics recommended in the RLAA: 1. elevating or moving valuable personal property in lower areas or areas that might be slightly below grade since personal property is not covered by a flood insurance policy without contents coverage; 2. keeping drainage pathways and storm drains clear of yard waste and debris; and 3. sandbagging areas subject to entry of water when flooding is imminent. Osceola County will continue this outreach project annually.

CIP Drainage Improvements

No CIP drainage improvements have been planned at the time of this progress report.

Elevate Mechanical Equipment

Property owners within the identified repetitive loss areas were mailed a FEMA fact sheet that encourages elevating HVAC and mechanical equipment above the base flood elevation. The FEMA fact sheet was included as an attachment in the most recent Repetitive Loss outreach letter. Additionally, an informational flyer has been produced by Osceola County's MJPPI and is displayed for public distribution at all Osceola County Library locations and the Osceola County Building Department.

4. Discuss why any objectives were not reached or why implementation is behind schedule:

As previously stated, this progress report only represents actions taken since the adoption date, November 1, 2021, and does not represent a full annual period. Public outreach projects were developed by the County's MJPPI and adopted by Osceola County Board of County Commissioners on November 1, 2021. Repetitive Loss areas were identified as an audience that should be prioritized for additional education. Distribution of informational literature that address flood insurance promotion, property protection information, and elevation of mechanical equipment have begun and will continue on a year-round or annual basis. At this time, no plans have been made for specific CIP projects in the mapped Repetitive Loss areas.

5. What are the recommendations for new projects or revised recommendations?

Currently, there are no new recommendations or revisions.