

**CRS Activity 510  
Annual Progress Report on Implementation of Credited Plan**

**Which Plan is this for?**

- Floodplain Management Plan (Hazard Mitigation Plan)  
 Repetitive Loss Area Analysis  
 Floodplain Species Plan  
 Substantial Damage Plan

Name of Community: **Osceola County**

Date this Annual Progress Report was prepared (not the date of adoption of the credited Plan): **April 19, 2023, revised April 28, 2023**

Name of Plan: **Repetitive Loss Area Analysis – Osceola County – September, 2021**

Date of Adoption of Plan: **November 1, 2021**

*5 Year CRS Expiration Date: 2026*

1. How can a copy of the credited Plan be obtained?

**The Repetitive Loss Area Analysis (RLAA) can be accessed by visiting:  
Flood.Osceola.org.**

2. Describe how this annual progress report (not the credited Plan) was prepared and how it was submitted to the governing body, released to the media, and made available to the public:

**This progress report represents actions taken since May 1, 2022. The report was prepared after discussing the status of the four mitigation actions recommended by the RLAA with the Public Works Stormwater Program staff. Since the last report, efforts have been made in Flood Insurance Promotion, Property Protection Information, and Elevate Mechanical Equipment.**

**The progress report was submitted to the Board of County Commissioners by email via the County Manager's office. The release of the RLAA and progress**

report was announced by the County's Public Information Officer by email to local media outlets and the County's website.

The report is available to the public for review on Osceola County government's flood information website: [Flood.Osceola.org](http://Flood.Osceola.org). Property owners were notified in the annual Repetitive Loss outreach letter that the updated RLAA progress report is available for review online.

3. Provide a description of the implementation of each recommendation or action item in the action plan or area analysis report, including a statement on how the project was implemented or not implemented during the previous year:

#### **Flood Insurance Promotion**

Each year, Osceola County CRS staff routinely mail outreach letters to all property owners within the identified repetitive loss areas. The County was made aware of a sixth repetitive loss property, therefore a new RLA was delineated and mapped based on this data. The new area increased our outreach mailer by 25 letters. The content of the letter and attached informational literature covers several important flood-related topics such as personal protection, property protection methods, mitigation, and flood insurance. Osceola County's Multi-Jurisdictional Program for Public Information (MJPPi) developed a new brochure to target high-risk properties for additional information including those in repetitive loss areas. The brochure was sent to property owners in the Repetitive Loss outreach mailing. Osceola County will continue this outreach project annually. As property owners visit [Flood.Osceola.org](http://Flood.Osceola.org), they will find additional links for information on obtaining flood insurance through the National Flood Insurance Program.

#### **Property Protection Information**

The informational brochure developed by Osceola County's MJPPi was included in the most recent annual Repetitive Loss outreach mailing. The messages in the brochure cover the topics recommended in the RLAA: 1. elevating or moving valuable personal property in lower areas or areas that might be slightly below grade since personal property is not covered by a flood insurance policy without contents coverage; 2. keeping drainage pathways and storm drains clear of yard waste and debris; and 3. sandbagging areas subject to entry of water when flooding is imminent. Osceola County will continue this outreach project annually.

#### **CIP Drainage Improvements**

No new CIP drainage improvements in the repetitive loss areas (RLA) are planned at the time of this report. However the County has reached out to property owners within the Marsh Road RLA for potential buy-out and removal of structures.

### **Elevate Mechanical Equipment**

**Property owners within the identified repetitive loss areas were mailed a FEMA fact sheet that encourages elevating HVAC and mechanical equipment above the base flood elevation. The FEMA fact sheet was included as an attachment in the most recent Repetitive Loss outreach letter. Additionally, an informational flyer, created by Osceola County's MJPP, is displayed for public distribution at all Osceola County Library locations and the Osceola County Building Department.**

4. Discuss why any objectives were not reached or why implementation is behind schedule:

**Distribution of informational literature that address flood insurance promotion, property protection information, and elevation of mechanical equipment continue on a year-round or annual basis.**

5. What are the recommendations for new projects or revised recommendations?

**Currently, there are no new recommendations or revisions.**