



OSCEOLA
COUNTY

Resource
Guide
for
Families

Connecting
people and
families to
programs,
amenities
and services



You are invited to get involved in community affairs.

Our Mission

To bring people and resources together to achieve the community's vision.

Community Vision Programs of Work

Sense of Belonging and Leader-full Community
Create an environment to give all citizens a sense of belonging and pride in our community

- Discover Osceola
- Block Party Express
- Leadership Osceola
- Leadership Legends
- Youth Leadership

Creating Collaboratives to Support Resources
Build alliances with government and other groups to help reach community goals

- Capacity Commission
- KaBOOM! Playground Builds
- Partnership Grants
- Health to Wealth
- Regional Efforts

Community Health
Involve all stakeholders in improving health access and outcomes

- Health Leadership Council
- Case Management Networking Events
- Community Health Improvement Plan

Impact Homelessness Osceola
Reduce homelessness and improve opportunities

- Housing
- Barriers to Success
- Training and Employment
- Veterans/Chronics

Work Ready Initiative
Programs to get the unemployed back on track

- Job Club
- Employment Boot Camp
- Project OPEN –
 Osceola Poverty Elimination Network

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Thank you to Tupperware Brands Corporation for their sponsorship of the printing of the Osceola County Resource Guide for Families.

All efforts were exercised to ensure guide's accuracy and inclusiveness. Any agency, organization or program's inclusion in this guide should not imply endorsement by Community Vision, the City of Kissimmee or Tupperware Brands Corporation.

For more information about any non-profit, search Guidestar at www.guidestar.org for the most complete, up-to-date nonprofit data available.

If you would like to update or make changes to any listing, please contact Community Vision at info@communityvision.org.

Access this guide 24/7 at www.communityvision.org

Some information in this guide was taken from www.211communityresources.org.

ADDICTION RECOVERY

Aspire Health Partners - Drug Treatment Services of Osceola County (Center for Drug Free Living)
407-846-5285 x233

www.aspirehp.org

Substance Abuse, Mental Health, Counseling Services, Drug Testing and Evaluation.

Celebrate Recovery

2925 Canoe Creek Road, St. Cloud, FL 34772

407-892-3300

www.cornerstonefamily.com

Group Therapy/Small Group Therapy

House of Freedom

2311 N. Orange Blossom Trail, Kissimmee, FL 34744

407-957-9077 • 1-888-796-8040

www.houseoffreedom.com

Substance Abuse, Mental Health, Counseling, Psychiatric Evaluations.

Park Place Behavioral Health

206 Park Place Blvd., Kissimmee, FL 34741

407-846-0023

www.ppbh.org

Outpatient - Substance Abuse Treatment, Counseling and group therapy.

Substance Abuse Hotline

English: 407-870-8282

Spanish: 407-240-1181

The Transition House

3800 5th Street, St. Cloud, FL 34469

407-892-5700 x100

www.thetransitionhouse.org

Drug Assistance Programs, Substance Abuse, Outpatient, Mental Health, and Residential Services.

Turning Point Counseling

600 N. Thacker Avenue, Suite C16

Kissimmee, FL 34741-4892

407 422-4357 • 800-966-7662

www.turningpointcfl.org

Provides outpatient alcohol and substance abuse treatment and counseling, intervention services, relapse prevention program and Walk-In Drug/Alcohol Testing

ANIMAL SERVICES

Harmony High School Veterinary Assisting Academy

3601 Arthur J. Gallagher Blvd., St. Cloud, FL 34771

407-709-7134

Veterinary Assistance School at Harmony High School

Humane Society

2100 L. Street N.W., Washington, DC 20037

866-720-2676

www.humanesociety.org

Provides financial assistance information for those seeking veterinarian care for their pets. Report Dog Fighting/ Puppy Mills Anonymously.

Osceola County Animal Services

3910 Old Canoe Creek Road, St. Cloud, FL 34769

407-742-8000

www.osceolacountypets.com

Pet Adoption Services and Registration for Osceola County

Pet Alliance of Greater Orlando

2727 Conroy Road, Orlando, FL 32839

407-351-7722

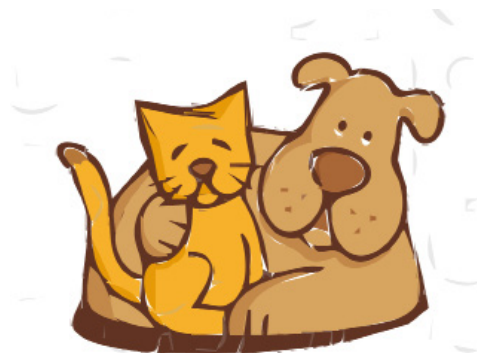
www.orlandopets.org

Animal Shelter/Adoption, Vet Care, Pet Education, Animal-Assisted Therapy, Pet Food Pantry, and Dog Training School Services.

Pet Finder

www.petfinder.com

Offers pet education and referral services for pet shelters in Osceola County (Including Private and No-Kill Shelters)



CHILDREN AND FAMILY SERVICES

CRISIS/FOSTER CARE SERVICES

Children's Advocacy Center

110 W. Neptune Road, Kissimmee, FL 34741

407-518-6936

www.osceolakids.com

Provide services to children and non-offending family members that are victims of child sexual and physical abuse

Children's Home Society

2653 Michigan Avenue, Kissimmee, FL 34744

407-846-5220

www.chsfl.org

Diversion Program for Youth Exhibiting at Risk Behaviors/ For Kids through age 17.

Community Based Care of Central Florida

(Gulf Coast Jewish Family and Community Services)

(Youth and Family Alternatives, Inc.)

111 E. Monument Avenue, Suite 601, Kissimmee, FL 34741

321-441-2060 • 321-442-8454

www.cbccfl.org

www.yfainc.org

Oversees Foster Care, Adoption and Child Welfare Issues. Including Case Management, Legal Services, Supervised Parental Visitation, Foster Parent Training and Social Worker Licensing.

Department of Children and Families

(Child Abuse Services)

1-800-96-ABUSE

<https://reportabuse.dcf.state.fl.us>

For reporting allegations of abuse, neglect and/or exploitation for all children and vulnerable adults in Florida.

Foster and Adoptive Parents Association of Osceola County

1701 W. Carroll Street, Kissimmee, FL 34744

407-892-1119

www.floridafapa.org

Support group for Foster/Adoptive parents within Osceola County. Call First.

Foundation for Foster Children

2265 Lee Road, Suite 203, Winter Park, FL 32789

407-422-4615

www.foundationforfosterchildren.org

Provides support services to children placed into Foster Care due to abuse or neglect.

Give Kids the World Village

210 S. Bass Road, Kissimmee, FL 34746

407-396-1114

www.gktw.org

For Children with life-threatening illnesses and their families. Offers week-long, cost-free fantasy vacation.

Grace Landing

407-470-6041

www.gracelanding.com

Independent living services for youth aged out foster care and residential group home for young boys 15-18 years old who are currently in the child welfare foster care system.

Guardian Ad Litem

2 Courthouse Square, Suite 3400, Kissimmee, FL 34741

407-742-6655

www.guardianadlitem.org

Provides a voice for children going through court proceedings due to Child Abuse/Neglect.

Howard Phillips Center for Children & Families

601 W. Michigan Street, #102, Orlando, FL 32805

407-317-7430

Provides Medically Directed Programs for Child Abuse and Neglect Cases

Ident-a-Kid

1780 102nd Ave. N, Suite 100, St.Petersburg, FL 33716

800-890-1000 • 727-577-4646

www.identakid.com

Impower Florida

222 Broadway Avenue, Suite 211, Kissimmee, FL 34741

407-931-2911

www.impowerfl.org

www.interventionservices.com

Adoption, Foster Care, Independent living and Case Management Services.

National Center for Missing and Exploited Children

Charles B. Wang International Children's Building

699 Prince Street, Alexandria, VA 22314-3175

1-800-THE-LOST • (1-800-843-5678)

www.missingkids.com

Sunshine Foundation Dream Village

5400 County Rd. 547 North, Davenport, FL 33837

863-424-4188

www.sunshinefoundation.org

To answer the dreams of chronically ill, physically challenged and abused children.

EDUCATIONAL SERVICES (CHILDREN)

4-H

1921 Kissimmee Valley Lane, Kissimmee, FL 34744

321-697-3000

<http://osceola.ifas.ufl.edu>

Offers before/after school programs, youth clubs, and community service hours for high school students.

Community Coordinated Care for Children, Inc. (4C)

2220 E. Irlo Bronson Mem. Hwy. Unit #7

Kissimmee, FL 34744

321-219-6300

www.4cflorida.org

Child care referrals to local early child care providers, access to School Readiness and Voluntary Pre-Kindergarten financial assistance, and early intervention services promoting the healthy growth and development of children. Also operates Head Start and Early Head Start programs in Central Florida, child care trainings, and administers the Child Care Food Program.

Early Learning Coalition of Osceola County

1631 E. Vine Street, Kissimmee, FL 34744

407-933-5353

www.elcosceola.org

Education Foundation of Osceola County

2310 New Beginnings Rd, Suite 118., Kissimmee, FL 34744

407-870-4855

www.foundationosceola.org

Head Start

2220 E. Irlo Bronson Mem Hwy, Unit #7., Kissimmee, FL 34744

321-219-6211

www.4cflorida.org

UCP of Central Florida Osceola Campus

448 W. Donegan Avenue, Kissimmee, FL 34741

407-932-3445

www.ucpcf.org

CHILDREN/FAMILY MENTAL HEALTH SERVICES

Center for Drug Free Living and Prevention Services

407-245-0045

www.cfdfl.com

Children's Home Society

2653 Michigan Ave., Kissimmee, FL 34744

407-846-5220

Diversion Program for Youth Exhibiting at Risk Behaviors.

For Kids through age 17.

Children's Movement of Florida

3250 SW Third Avenue, Miami, FL 33129

305-646-7230

www.childrensmovementflorida.org

Parent Mentoring/Child Advocacy Group

Devereux Florida – West Osceola/Orlando Location

6147 Christian Way, Orlando, FL 32808

800-338-3738 x77130

www.devereux.org

Family Counseling Center and Targeted Case Management

Family Life Services Counseling Inc.

1200 N. Central Ave, Suite 212, Kissimmee, FL 34741

407-518-9505

www.familyliveservicescounseling.com

Bi-lingual English/Spanish counseling, BIP groups, anger management, parenting classes, substance abuse groups, domestic violence groups, marriage counseling, couple therapy, individual therapy, psycho-social and psycho-educational groups. Works on a sliding scale for those that don't have any insurance.

Florida Parent Hotline

111 N. Gadsden Street, Suite 200, Tallahassee, FL 32301

1-800-FLA-LOVE (1-800-352-5683)

www.healthyfamiliesfla.org

24 hour counseling for parents. Support to adult survivors of incest/child abuse.

National Parent Hotline

1-800-840-6537

www.parenthotline.net

Provide assistance and intervention for struggling with struggling teenager.

Park Place Behavioral Health

506 Park Place Blvd., Kissimmee, FL 34741

407-846-0023

www.ppbh.org

Outpatient Access Center/Crisis Emergency Support, Outpatient Therapy and Medical Services, Case Management, Inpatient Crisis Stabilization Unit (Baker Act Receiving Facility)

The Healing Tree - Orlando Health

110 W. Neptune Road, Kissimmee, FL 34741

407-317-7430

Counseling for child sexual abuse survivors and their non-offending family members.

COUNSELING/MENTAL HEALTH SERVICES

After Court Solutions LLC.

326 West Oak Street, Kissimmee, FL 34741

407-944-1155

www.courtorderedflorida.com

All Family Resource Center

1318 West Oak Street, Kissimmee, FL 34741

321-206-6560

www.allfamilyresource.com

Open Mon - Fri 9 am to 5 pm

Sat from 8 am to 1 pm.

Beltran Behavioral Health Care

3214 Hillsdale Lane, Kissimmee, FL 34741

407-518-9161

Center for Drug Free Living and Prevention Services

407-245-0045

www.cfdfl.com

Children's Home Society

2653 Michigan Avenue, Kissimmee, FL 34744

407-846-5220

Diversion Program for Youth Exhibiting at Risk Behaviors.

For Kids through age 17.

Community Based Care of Central Florida

(Gulf Coast Jewish Family and Community Services)

(Youth and Family Alternatives, Inc.)

111 E. Monument Avenue, Suite 601., Kissimmee, FL 34741

321-441-2060 • 321-442-8454

www.cbccfl.org

www.yfainc.org

Oversees Foster Care, Adoption and Child Welfare Issues.

Including Case Management, Legal Services, Supervised Parental

Visitation, Foster Parent Training and Social Worker Licensing.

Community Counseling Center of Central Florida, LLC

407-291-8009

www.ccccf.org

Anger management and parent education courses, mental health counseling & assessments

Devereux Florida – West Osceola/Orlando Location

6147 Christian Way, Orlando, FL 32808

800-338-3738 x77130

www.devereux.org

Family Counseling Center and Targeted Case Management

DRW Life Skills Institute –

Society of Emotional Intelligence

111 E. Monument Avenue, Suite 401-16, Kissimmee, FL 34741

321-209-4379

www.drwinstitute.org

Family Court Mediation Services.

Family Court Education and Mediation Services, Inc.

8 Broadway, Suite 226, Kissimmee, FL 34741

407-931-1778

www.courtclasses.com

Family Life Services Counseling Inc.

1200 N. Central Ave, Suite 212, Kissimmee, FL 34741

407-518-9505

www.familyliveservicescounseling.com

Bi-lingual English/Spanish counseling, BIP groups, anger

management, parenting classes, substance abuse groups,

domestic violence groups, marriage counseling, couple therapy,

individual therapy, psycho-social and psycho-educational groups.

Works on a sliding scale for those that don't have any insurance.

Florida Parent Hotline

111 N. Gadsden Street, Suite 200, Tallahassee, FL 32301

1-800-FLA-LOVE (1-800-352-5683)

www.healthyfamiliesfla.org

24 hour counseling for parents. Support to adult

survivors of incest/child abuse.

Florida Sheriffs Youth Ranches, Inc.

1-800-765-3797

www.youthranches.org

Family Counseling Services

Head Start/Early Head Start

2220 E. Irlo Bronson Mem Hwy, Unit #7, Kissimmee, FL 34744

321-219-6211

www.4cflorida.org

Hospice of the Comforter

480 W. Central Pkwy., Altamonte Springs, FL 32714

407-682-0808

www.hospiceofthecomforter.org

Grief/Loss Counseling for Families and Children

House of Freedom

2311 N. Orange Blossom Trail, Kissimmee, FL 34744

407-957-9077 • 1-888-796-8040

www.houseoffreedom.com

Substance Abuse, Mental Health, Counseling, Psychiatric

Evaluations.

Howard Phillips Center for Children & Families

601 W. Michigan Street, #102, Orlando, FL 32805

407-317-7430

Provides Medically Directed Programs for Child

Abuse and Neglect Cases

Impower Florida

222 Broadway Avenue, Suite 211, Kissimmee, FL 34741

407-931-2911

www.impowerfl.org

Outpatient Services, Counseling Services, Psychiatric Clinics & Medicine Management, Tele-health & Tele-psychiatry, Wraparound Services, Foster Care & Adoption Services, Case Management Services, Youth Support, Independent Living Services, The Village – Transitional Housing Program, Targeted Case Management

JMJ Life Center

510 Brown Chapel Road, St. Cloud, FL 34769

407-891-6969

National Parent Hotline

1-800-840-6537

www.parenthotline.net

Provide assistance and intervention for struggling with struggling teenager.

Park Place Behavioral Health

506 Park Place Blvd., Kissimmee, FL 34741

407-846-0023

www.ppbh.org

Outpatient - Mental Health and Co-Occurring, Access Center/ Crisis Emergency Support, Outpatient Therapy and Medical Services, Psychosocial Rehabilitation Program/Day Treatment,

Case Management, Outpatient - Substance Abuse, Outpatient - Supported Employment, Inpatient - Crisis Stabilization Unit (Baker Act receiving facility), 28-Day Residential Program (Substance Abuse), Partial Hospitalization/Intensive Outpatient Programs – Residential Program, and Community Housing.

The Healing Tree Orlando Health

110 W. Neptune Road, Kissimmee, FL 34741

407-317-7430

Counseling for child sexual abuse survivors and their non-offending family members.

Turning Point Counseling

600 N. Thacker Avenue, Suite C16, Kissimmee, FL 34741-4892

407-422-4357 • 800-966-7662

www.turningpointcfl.org

Provides outpatient alcohol and substance abuse treatment and counseling, intervention services, relapse prevention program and Walk-In Drug/Alcohol Testing

UCF Community Counseling Clinic

Education Building – UCF Main Campus

4000 Central Florida Blvd., Orlando, FL 32816

407-823-2052

<http://education.ucf.edu/ccf/index.cfm>

Provides individual, couple, family and/or child counseling services free of cost.

DISABILITY SERVICES

Division of Vocational Rehabilitation

102 Park Place Blvd., Bldg. B, Suite 3, Kissimmee, FL 34741

407-846-5260

www.rehabworks.org

Epilepsy Foundation of Central Florida

1221 W. Colonial Drive, Suite 103, Orlando, FL 32804

407-422-1416

www.epilepsyassociation.com

Serves the needs of those affected by epilepsy including advocacy, case management, medical services, prevention & education programs and information & referral services.

Head Start / Early Head Start

321-219-6204

Lighthouse Central Florida

421 E. Robinson Street, Orlando, FL 32801

407-898-2483

www.lighthousecentralflorida.org

Offers a comprehensive range of services to people living with vision loss and blindness including intervention, independent living, mobility, braille, technology and job/skills training.

Osceola Opportunity Center

310 N. Clyde Avenue, Kissimmee, FL 34741

407-847-6016

www.osceolaarc.org

Empowers individuals by providing person-centered vocational training, educational and social opportunities for adults with developmental disabilities.

UCP of Central Florida Osceola Campus

448 W. Donegan Avenue, Kissimmee, FL 34741

407-852-3300

www.ucpcf.org

Tuition free public charter school providing the best support, education and therapy for children with and without disabilities.



DOMESTIC VIOLENCE RESOURCES

Beltran Behavioral Health

3214 Hillsdale Land, Kissimmee, FL 34741

407-518-9161

Batters Intervention Classes

Family Court Education and Mediation Service Inc.

8 Broadway Avenue, Suite 226 , Kissimmee, FL 34741

407-931-1778

Batters Intervention Classes and Parenting Classes

Help Now, Inc.

1000 W. Emmett Street #203, Kissimmee, FL 34741

407-847-3286

407-847-8562 (24 Hour Crisis Line)

407-847-6228 (Sexual Assault Hotline)

www.helpnowshelter.org

Provides temporary safe shelter for survivors of domestic abuse facing imminent danger. Also provides quality domestic abuse advocacy to shelter clients and their children, as well as to individuals whom call the Domestic Abuse Crisis Line.

National Domestic Violence Hotline - 1-800-787-3224

for those that are deaf/hard of hearing/deaf-blind.

State of Florida Division of Victims Services

1-800-226-6667

EDUCATIONAL SERVICES - ADULT EDUCATION

Adult Learning Center Osceola

501 Simpson Road, Kissimmee, FL 34744

407-344-5080

www.alco.osceola.k12.fl.us

GED, English/Spanish as 2nd Language

Technical Education Center of Osceola (TECO)

Public adult technical center in Osceola County offering certificates directly associated with expanding skill level or preparing individuals for entry-level employment.

www.teco.osceola.k12.fl.us

TECO Main Campus - 407-344-5080

401 Simpson Road, Kissimmee FL 34744

TECO St. Cloud Campus - 407-343-7342

2901 17th Street, St. Cloud, FL 34769

TECO Poinciana Campus - 407-343-7341

1030 Cypress Parkway, Kissimmee, FL 34759

Valencia College

1800 Denn John Lane, Kissimmee, FL 34744

407-582-1507

www.valenciacollege.edu

Enrollment Services Department

Vocational Education for Developmental Disabilities - Osceola

102 Park Place Blvd., Bldg. B, Suite 3

Kissimmee, FL 34741

407-846-5260

ELDERLY SERVICES

Alzheimer's Association

378 CenterPointe Circle, Suite 12-80

Altamonte Springs, FL 32701

407-228-4299 • 407-951-7992

800-272-3900 (24 Hour Helpline)

www.alz.org/cnfl

American Association of Retired Persons (AARP)

1-800-424-3410

www.aarp.com

CARES Program - 407-228-7700

Comprehensive Assessment and Review of Long Term Care Services Nursing Home Diversion

Cornerstone Hospice Osceola County

8009 S. Orange Avenue, Orlando, FL 32809

407-206-2273

Department of Children and Families

Adult Abuse & Neglect

1507 N. John Young Pkwy., Kissimmee, FL 34741

1-800-96-ABUSE

www.dcf.state.fl.us

Elder Abuse - Victim Advocate

Osceola County Sheriff's Office

2610 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744

407-348-1100

Elder Care Locator
1-800-963-5337 or 407-849-2356
Connects older Americans and their caregivers with sources of information on senior services.

Homeless Veterans Burial Program
Grissom Funeral Home
407-847-3131

Medicare HD- 1-800-633-4227
www.Medicare.gov

Memory Disorder Center
32 W. Gore Street, Orlando, FL 32806
407-244-3281

Osceola Council on Aging
700 Generation Point, Kissimmee, FL 34744
407-846-8532
www.osceolagenerations.org
See page 32

LOCAL GOVERNMENT

CITY OF KISSIMMEE OFFICIALS

City Clerk - Linda Hansell
101 N. Church Street
Kissimmee, FL 34741
407-518-2313
lhansell@kissimmee.org
www.kissimmee.org

City Manager - Mike Steigerwald
101 N. Church Street
Kissimmee, FL 34741
407-518-2300
msteiger@kissimmee.org
www.kissimmee.org

CITY OF KISSIMMEE COMMISSIONERS

City Commissioner Seat 1
Jose Alvarez
101 N. Church St., Kissimmee, FL 34741
407-518-2318
jaalvarez@kissimmee.org
www.kissimmee.org

City Commissioner Seat 3
Sara Shaw
101 N. Church St., Kissimmee, FL 34741
407-518-2326
sshaw@kissimmee.org
www.kissimmee.org

Mayor's Office - Jim Swan
101 N. Church Street
Kissimmee, FL 34741
407-518-2300
jswan@kissimmee.org
www.kissimmee.org

City Commissioner Seat 2
Wanda Rentas
101 N. Church St., Kissimmee, FL 34741
407-518-2327
wrentas@kissimmee.org
www.kissimmee.org

City Commissioner Seat 4
Art Otero
101 N. Church St., Kissimmee, FL 34741
407-922-2000
aeotero@kissimmee.org
www.kissimmee.org

CITY OF ST. CLOUD OFFICIALS

City Clerk - Linda Jaworski
1300 Ninth St., St. Cloud, FL 34769
407-957-7300
ljaworski@stcloud.org
www.stcloud.org

Deputy Mayor/City Council Seat 2
Jeff Rinehart
1300 Ninth St., St. Cloud, FL 34769
407-957-7301
jrinehart@stcloud.org
www.stcloud.org

City Council Seat 4
Dave Askew
1300 Ninth St., St. Cloud, FL 34769
407-957-7301 ext. 8404
dave.askew@stcloud.org
www.stcloud.org

Mayor's Office/City Council Seat 1
Rebecca Borders
1300 Ninth St., St. Cloud, FL 34769
407-957-7301
rborders@stcloud.org
www.stcloud.org

City Council Seat 3
Russell Holmes
1300 Ninth St., St. Cloud, FL 34769
407-288-9203
rholmes@stcloud.org
www.stcloud.org

City Council Seat 5
Donald Shroyer
1300 Ninth St., St. Cloud, FL 34769
407-957-7301
dshroyer@stcloud.org
www.stcloud.org

OSCEOLA COUNTY CONSTITUTIONAL OFFICES

County Clerk

Armando Ramirez

1 Courthouse Square
Kissimmee, FL 34741

407-742-3500

aram@osceola.org

www.osceola.org

Property Appraiser

Katrina Scarborough

2505 E. Irlo Bronson Mem. Hwy.
Kissimmee, FL 34744

407-742-5000

kksca@property-appraiser.org

www.osceola.org

Tax Collector

Patsy Heffner

2501 E. Irlo Bronson Mem. Hwy.
Kissimmee, FL 34744

407-742-4000

phéf@osceola.org

www.osceola.org

County Sheriff

Bob Hansell

2601 E. Irlo Bronson Mem. Hwy.
Kissimmee, FL 34744

407-348-1100

rhan@osceola.org

www.osceola.org

Supervisor of Elections

Mary Jane Arrington

2505 E. Irlo Bronson Mem. Hwy.
Kissimmee, FL 34744

407-742-6000

soe@voteosceola.com

www.osceola.org

OSCEOLA COUNTY COMMISSIONERS

District 1 - Michael Harford

1 Courthouse Square, Suite 4700
Kissimmee, FL 34741

407-742-2000

michael.harford@osceola.org

www.osceola.org

District 3 - Brandon Arrington

1 Courthouse Square, Suite 4700
Kissimmee, FL 34741

407-742-2000

barr@osceola.org

www.osceola.org

District 5 - Fred Hawkins, Jr.

1 Courthouse Square, Suite 4700
Kissimmee, FL 34741

407-742-2000

fhaw@osceola.org

www.osceola.org

District 2 - Viviana Janer

1 Courthouse Square, Suite 4700
Kissimmee, FL 34741

407-742-2000

viviana.janer@osceola.org

www.osceola.org

District 4 - Cheryl Grieb

1 Courthouse Square, Suite 4700
Kissimmee, FL 34741

407-742-2000

cheryl.grieb@osceola.org

www.osceola.org

County Manager Don Fisher

1 Courthouse Square, Suite 4700
Kissimmee, FL 34741

407-742-2385

dfis@osceola.org

www.osceola.org

OSCEOLA COUNTY SCHOOL BOARD

District 1

Jay Wheeler

817 Bill Beck Blvd.
Kissimmee, FL 34744

407-973-4141

wheelerj@osceola.k12.fl.us

www.osceola.k12.fl.us

District 3

Tim Weisheyer

817 Bill Beck Blvd.
Kissimmee, FL 34744

407-832-3999

weisheytt@osceola.k12.fl.us

www.osceola.k12.fl.us

District 5

Ricky Booth

817 Bill Beck Blvd.
Kissimmee, FL 34744

407-919-9464

boothr@osceola.k12.fl.us

www.osceola.k12.fl.us

District 2

Kelvin Soto

817 Bill Beck Blvd.
Kissimmee, FL 34744

407-922-5113

sotokelv@osceola.k12.fl.us

www.osceola.k12.fl.us

District 4

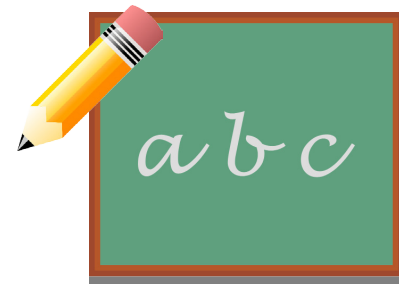
Clarence Thacker

817 Bill Beck Blvd.
Kissimmee, FL 34744

407-818-9498

thackerc@osceola.k12.fl.us

www.osceola.k12.fl.us



FLORIDA LEGISLATURE - SENATORS

Darren Soto
District 14 Representative
101 N. Church Street, Suite 305
Kissimmee, FL 34741
407-846-5187
soto.darren.web@flsenate.gov
www.flsenate.gov

Denise Grimsley
District 21 Representative
212 E. Stuart Avenue
Lake Wales, FL 33853
863-679-4847
grimsley.denise.web@flsenate.gov
www.flsenate.gov

Kelli Stargel
District 15 Representative
2033 E. Edgewood Drive, Suite 1
Lakeland, FL 33803
863-668-3028
kelli.stargel.web@flsenate.gov
www.flsenate.gov

U. S. CONGRESS

Florida State Senator
Bill Nelson
225 Robinson Street, Suite 410
Orlando, FL 32801
407-872-7161 (Orlando Office)
www.billnelson.senate.gov

Florida State Junior Senator
Marco Rubio
201 S. Orange Avenue, Suite 350
Orlando, FL 32801
407-254-2573
www.rubio.senate.gov/public

District 9 Congress
Alan Grayson
101 N. Church Street, Suite 550
Kissimmee, FL 34741
407-518-4983
www.grayson.house.gov

HOUSE OF REPRESENTATIVES

Representative Neil Combee -
District 39
108 West Polk Street
Auburndale, FL 33823
863-968-5666
neil.combee@myfloridahouse.gov
www.neilcombee.us

Representative Mike La Rosa
District 42
1224 10th Street
St. Cloud, FL 34769
407-891-2555
mike.larosa@myfloridahouse.gov
www.mikelarosa.com

Representative John Cortes
District 43
231 Ruby Avenue, Suite A
Kissimmee, FL 34741
407-846-5009
john.cortes@myfloridahouse.gov
www.myfloridahouse.gov

EMERGENCY SERVICES

911 Emergency – 911

Emergency Travel Information – 511
www.fl511.com

Catholic Charities of Central Florida
1819 N. Semoran Blvd., Orlando, FL 32807
888-658-2828 • 407-658-1818
www.cflcc.org

Administrative Offices. Assists with Adoption, Food Bank, Emergency Services, Homelessness and Transitional Services, Health Services, Senior Housing Program, Refugee Services, Financial Assistance and other miscellaneous services. Please call for more information regarding services provided.

FEMA
1-800-621-FEMA
1-800-427-5593 (TTY)
www.fema.gov

Contact for Shelter Information, flooding, and any other emergency situation within Osceola county.

Lifeline – Suicide Crisis
407-425-2624

National Suicide Prevention Lifeline
800-273-8255 - Main
800-799-4889 - TTY
www.suicidepreventionlifeline.org

Osceola County Emergency Services
2586 Partin Settlement Road, Kissimmee, FL 34744
407-742-9000
www.osceola.org
Contact for Shelter Information, flooding, and any other emergency situation within Osceola county.

Red Cross
5 North Bumby Avenue, Orlando, FL 32803
407-644-9300
www.redcross.org

EMPLOYMENT ASSISTANCE

Career Source (One Stop Career Center)

1392 E. Vine Street, Kissimmee, FL 34744

407-705-1555

www.careersourcecentralflorida.com

www.employflorida.com

Goodwill Job Center

1356 E. Vine Street, Kissimmee, FL 34741

407-847-0696

www.goodwill.org/find-jobs-and-services/find-a-job

Employment Assistance Program

Labor Ready

2219 E. Vine Street, Kissimmee, FL 34744

407-944-1440 • 800-245-2267

www.laborready.com

Work Today – Paid Today (Day Labor)

Welcome Table Ministries

3680 Fountainebleau Blvd., Kissimmee, FL 34746

407-932-0767

Assists with Resume Building for those that are without a computer/computer illiterate.

Unemployment Benefits

(Claims and Benefits)

1-800-204-2418

www.floridajobs.org

To Report Unemployment Fraud

800-342-9909



FINANCIAL ASSISTANCE

All Family Resource Center

1318 West Oak Street, Kissimmee, FL 34741

321-206-6560

www.allfamilyresource.com

Catholic Charities of Central Florida

1819 N. Semoran Blvd., Orlando, FL 32807

1-888-658-2828 • 407-658-1818

www.cflcc.org

Administrative Offices. Assists with Adoptions, Food Bank, Emergency Services, Homeless and Transitional Services, Health Services, Senior Housing Program, Refugee Services, Financial Assistance. Please call for more information and services that are provided.

Clearpoint Credit Counseling Solutions

(formerly CredAbility)

1-800-251-CCCS (2227)

www.credability.org

National nonprofit credit counseling agency. Services include Debt Management Programs, Student Loan Counseling, Foreclosure Prevention, Pre-Purchase and Post-Purchase Counseling, Reverse Mortgage Counseling, Rental Counseling, Bankruptcy Counseling, Education Seminars, and more.

Department of Children and Families Assistance

1507 N. John Young Pkwy., Kissimmee, FL 34741

1-866-762-2237

www.myflorida.com/accessflorida

Food Stamps, Medicaid, Financial Assistance

FEMA

1-800-621-FEMA

1-800-427-5593 TTY/TDY

www.fema.gov

Jewish Family Services

2100 Lee Road, Winter Park, FL 32789

407-644-7593

www.jfsorlando.org

Offers a food bank, rental assistance and counseling services on a sliding scale.

Low Income Home Energy

Assistance Program (LIHEAP)

407-933-9540

Assistance with Utility Bills

Mustard Seed of Central Florida

12 Mustard Seed Lane, Orlando, FL 32810

407-875-2040

www.mustardseedfla.org

Provides families with a minimal set of furniture that may include a sofa, beds, table, chairs, a dresser or shelves.

Osceola County Human Services

330 N. Beaumont Avenue, Kissimmee, FL 34741

407-742-8400

www.osceola.org/agencies-departments/human-services

Section 8 housing, state housing initiative partnership (SHIP), Community Development Grant, CDBG Navigator is a person that guides residents to other organizations/local agencies.

See page 34

St. Luke's United Methodist Church
4851 S. Apopka Vineland Road, Orlando, FL 32819
407-876-4991 ext. 345
www.st.lukes.org
Assists with paying rent and utilities.

Saint Vincent de Paul
770 S. Orange Blossom Trail, Apopka, FL 32703
407-880-3126
www.svdporlando.org
Assists those in financial difficulties with rent, utility, housing deposits and/or car donations.

FOOD ASSISTANCE

A Place for Grace
1209 Florida Avenue, St. Cloud, FL 34769
407-556-3967
www.aplace4grace.com
Clothes, food, personal hygiene items, spiritual counseling

Central Florida Community Breadbasket, Inc.
1535 Immokalee Street, Intercession City, FL
407-595-7935

Community Hope Center
2198 Four Winds Blvd., Kissimmee, FL 34746
321-677-0245
www.hope192.com
See page 34

First Christian Church/DOC - BVL
2440 Boggy Creek Road, Kissimmee, FL 34744
407-348-6461

First Christian Church/DOC - Kissimmee
3346 S. Orange Blossom Trail, Kissimmee, FL 34746
407-847-2543

Green Bag Project
1503 Legends Drive, Champions Gate, FL 33896
407-396-0730
www.green-bag-project.org
Provides weekend meals for homeless children

Holy Redeemer Catholic Church
1604 Thacker Avenue, Kissimmee, FL 34741
407-847-2500
www.hredeemer.org

Jehova Jireh ICM Church
2490 Boggy Creek Road, Kissimmee, FL 34743
407-846-8531

Miracle Temple Ministries
4390 Old Pleasant Hill Road, Poinciana, FL 34758
407-343-1644

Mt. Zion Seventh Day Adventist Church
2123 North Smith Street, Kissimmee, FL 34741
407-847-0095

New Faith Community Church
5000 Holopaw Road, Holopaw, FL 34773
407-892-1285
www.new-faith.com

New Hope Missionary Church
511 Barn Street, Kissimmee, FL 34741
407-933-1207

Osceola Christian Ministries
700 Union Street, Kissimmee, FL 34744
407-944-9968
www.osceolahomeless.com

Osceola Council on Aging Food Bank
700 Generation Point, Kissimmee, FL 34744
407-483-1493
www.osceolagenerations.org
See page 32

Renewal Christian Church
290 Competition Drive, Kissimmee, FL 34743
407-870-0083

Salvation Army
863-427-6118
salvationarmyflorida.org

Solid Rock Church of God
1904 North Michigan Avenue, Kissimmee, FL 34741
407-847-3500

St. Cloud Food Pantry
901 Missouri Avenue, St. Cloud, FL 34769
407-892-7070

St. Rose of Lima Catholic Church
3860 Pleasant Hill Road, Kissimmee, FL 34746
407-932-5004
www.strosepoinciana.com

The Altar Saint Cloud Vineyard
1215 Old Hickory Tree Road, St. Cloud, FL 34771
407-892-1668
www.altarvineyard.com
Food Bank, Access Florida location, and hot meals

Welcome Table Ministries
3680 Fountainebleau Blvd., Kissimmee, FL 34746
407-932-0767
Provides Gift Cards to local grocery stores for those seeking Food Assistance.

HEALTH SERVICES

AIDS Hotline, CDC National Hotline
1-800-232-4636

All Family Resource Center
1318 West Oak Street, Kissimmee, FL 34741
321-206-6560
www.allfamilyresource.com
Free HIV Testing.

Closing the GAP Diabetes Screening
407-343-2082

Osceola Council on Aging
700 Generation Point, Kissimmee, FL 34744
407-846-8532
www.osceolagenerations.org
See page 32

Dental Care Access Foundation
407-898-1525

**Dental Assistance for Uninsured Adults –
Osceola Christian Ministries**
700 Union Street, Kissimmee, FL 34741
407-944-9968
www.osceolahomeless.com
*Osceola Christian Ministries offers free Extractions/Fillings to
uninsured adults who are less than 200% of federal poverty level.*

**Department of Veteran’s Affairs
Kissimmee Community Outpatient Clinic**
2285 N. Central Avenue, Kissimmee, FL 34741
407-518-5004

Florida Department of Health in Osceola County
1875 Fortune Road, Kissimmee, FL 34744
407-343-2000
<http://osceola.floridahealth.gov>
See page 35

Grace Medical
51 Pennsylvania Street, Orlando, FL 32806
407-936-2785
www.gracemedicalhome.org

Healing the Children
407-877-9311
www.healingthechildren.org
*Pediatric medical/surgical care for children
with uninsured families*

Healthy Start Coalition of Osceola County
1014 Pennsylvania Avenue, St. Cloud, FL 34769
407-891-9199
www.healthystartosceola.org

Heavenly Hoofs (Horse Therapy)
1875 Silver Spurs Lane, Kissimmee, FL 34744
(407) 933-7433
www.hhmri.org

HIV/AIDS Program
1718 E. Michigan Street, Orlando, Florida, 32806
(407) 836-7631
*The Ryan White HIV/AIDS Treatment Extension Act of 2009
is Federal legislation that addresses the unmet health needs
of persons living with HIV/AIDS (PLWH/A) by funding
primary health care and support services. The Grantee
administrative office, under the Family Services Department;
is responsible for administering the program in Orange,
Osceola, Seminole and Lake Counties.*

Home Instead of Orange and Osceola
407-445-8885 • 1-800-640-3914
www.homeinstead.com
Provide caregivers

Hope and Help - HIV Services
1621 E. Vine Street, Kissimmee, FL 32744
407-483-4877
www.hopeandhelp.org
Case management, supported services to HIV individuals

Hospital Homebound
407-343-8700
www.osceola.k12.fl.us/depts/ESE/Pages/Hospital_Homebound.asp
*Additional information can be obtained at the
Exception Student Education office.*

JMJ Life Center
510 Brown Chapel Road, St. Cloud, FL 34769
407-891-6969

Medicare Health Insurance
1-800-633-4227
www.medicare.gov

Mid Florida Metro Treatment-Detox
306 E. Oak Street, Suite 1, Kissimmee, FL 34744
407-933-8331

National Marrow Donor Program**1-800-MARROW-2**www.bethematch.org*National Bone Marrow Registry/Donation of Bone Marrow***One Blood – Florida Blood Centers**

1029 N. John Young Pkwy., Kissimmee, FL 34741

407-847-5747www.oneblood.org*Blood Donation Location for Osceola County***Osceola County Christian Ministry Center - Clinic**

700 Union Street, Kissimmee, FL 34741

407-944-9968*Free Clinic for Uninsured – Adults***Osceola Pregnancy Center**

1340 W. Columbia Street, Kissimmee, FL 34741

407-846-9101*Counseling, baby items provisions, Information and Referral***Park Place Behavioral Health**

506 Park Place Blvd., Kissimmee, FL 34741

407-846-0023www.ppbh.org*Baker Act Receiving Facility for Osceola County***Planned Parenthood of Greater Orlando**

610 Oak Commons Blvd., Kissimmee, FL 34741

407-246-1788www.plannedparenthood.org*For Low-Cost Reproductive Health***ROCK (Reduce Obesity in Central Florida Kids)**www.rockfl.org*Nutrition education and physical activities for providers and community members***Shepherd's Hope**

101 S Westmoreland Drive, Orlando, FL 32805

(407) 420-1480www.shepherdshope.org*Medical care for homeless and uninsured***St. Thomas Aquinas Medical Clinic**

510 Brown Chapel Road, St. Cloud, FL 34769

407-593-1256*Medical Clinic for uninsured residents of Osceola County
Every Wednesday. First Come First Serve. Doors open at 3:30.***SWAT Students Working Against Tobacco****407-343-2170****TransLife**

1560 Orange Avenue, Suite 400, Winter Park, FL 32789

800-443-6667www.translife.org*Tissue and Organ Donation Services***Visiting Nurse Association****800-318-0399****HOSPITALS**

Florida Hospital Celebration Health

400 Celebration Place, Celebration, FL 34747

407-303-4000www.celebrationhealth.com**Florida Hospital - Kissimmee**

2450 N. Orange Blossom Trail, Kissimmee, FL 34744

407-846-4343www.Floridahospital.com**Osceola Regional Medical Center**

700 W. Oak Street, Kissimmee, FL 34741

407-846-2266www.osceolaregional.com**Poinciana Medical Center**

325 Cypress Parkway, Kissimmee, FL 34743

407-530-2001www.poincianamedicalcenter.com**St. Cloud Regional Medical Center**

2906 17th Street, St. Cloud, FL 34769

407-892-2135www.stcloudregional.com

HOMELESS SERVICES

A Place for Grace

1209 Florida Avenue, St. Cloud, FL 34769

407-556-3967

www.aplace4grace.com

Clothes, food, personal hygiene items, spiritual counseling

Cornerstone Family Church

2925 Canoe Creek Road, St. Cloud, FL 34772

407-892-3300

www.cornerstonefamily.com

Offers free hot meals

Fighting for our Heroes Foundation

2763 Scarborough Drive, Kissimmee, FL 34744

407-300-7102

www.fightingforourheroesfoundation.org

Homeless Veterans Outreach. Call First.

First United Methodist Church

1000 Ohio Avenue, St. Cloud, FL 34769

407-892-3128

www.firstchurchstcloud.org

Offers free hot meals on Sunday at 2 pm. Offers Cold Shelter when the temperature drops below 40 degrees. Cold shelter is between 6 pm to 8 am and will include a free hot dinner and breakfast.

Grace Landing

Kissimmee, FL

832-361-0266

www.gracelanding.com

Home for aged out foster care and homeless boys ages 18-23

JJCC Assembly of God

1406 Eastern Avenue, St. Cloud, FL 34769

407-414-9683

Offers free hot meals

St. Luke and St. Peter Episcopal Church

2745 Canoe Creek Road, St. Cloud, FL 34772

407-892-3227

www.lukeandpeter.org

Offers free hot meals

Salvation Army Orlando

3955 W. Colonial Drive, Orlando, FL 32804

407-423-8581

www.salvationarmyorlando.org

Offers a Men's Shelter and a Woman's Shelter in Orlando for homeless individuals.

The Altar Saint Cloud Vineyard

1215 Old Hickory Tree Road, St. Cloud, FL 34771

407-892-1668

www.altarvineyard.com

Food Bank, Access Florida location, and hot meals

The Transition House

3800 5th Street, St. Cloud, FL 34769

407-892-5700 ext. 100

www.thetransitionhouse.org

Drug Assistance Programs, Substance Abuse, Outpatient, Mental Health and Residential Services.

HOUSING SUPPORT

Coalition for the Homeless

639 W. Central Blvd., Orlando, FL 32801

407-426-1250

Community Hope Center

2198 Four Winds Blvd., Kissimmee, FL 34746

321-677-0245

www.hope192.com

See page 34

Covenant House Florida

5931 E. Colonial Drive, Orlando, FL 32807

407-482-0404

Provides emergency shelter, transitional housing and walk-in services to youth 18-20 and teen parents and their babies.

Grace Landing

407-470-6041

Home for males aged 18-23

Habitat for Humanity of Osceola County

1344 E. Vine Street, Kissimmee, FL 34744

407-343-1910

www.habitatosceola.org

HOME

924 Determination Way, #102, Kissimmee, FL 34741

407-932-0943

www.osceolahome.org

Transitional housing and related services for homeless women & children

Orange County Youth Shelter

180 E. Michigan Street
Orlando, FL
407-836-7626
Ages 12-18

Orlando Rescue Mission

1521 W. Washington Street
Orlando, FL 32805
407-422-4855
www.ourm.org

Osceola County Human Services

330 N. Beaumont Avenue, Kissimmee, FL 34741
407-742-8400
Housing assistance; Section 8

The Salvation Army

400 W. Colonial Drive, Orlando, FL 32804
(Women/children shelter)
624 Lexington Avenue, Orlando, FL 32804
(Men's shelter)
407-423-8581

JUVENILE JUSTICE

CINS/FINS Program

Children's Home Society

2653 Michigan Avenue, Kissimmee, FL 34744
407-488-8778

Provides assistance and professional counseling services for youth, and their families, who are troubled or who just need additional support and mentoring.

Eckerd Project Bridge

Project Bridge Transition Services

2133 All Children's Way, Orlando, FL 32818
407-297-1696
www.eckerd.org

Florida Department of Juvenile Justice

Incident Hotline: 1-800-355-2280

www.djj.state.fl.us

Florida Youth Challenge Academy

5629 State Rd. 16 West, Bldg. 3800, Starke, FL 32091
904-682-4000 • 1-866-276-9304
www.floridayouthchallengeacademy.org
Voluntary 6 month residential placement for youth 16 yrs and older.

New Beginnings Educational Complex

2320 New Beginnings Road, Kissimmee, FL 34744
407-348-4466

Orange Regional Juvenile Assessment & Detention Center

2800 S. Bumby Avenue, Orlando, FL 32806
407-897-2800

Osceola County Clerk of the Courts

2 Courthouse Square, Kissimmee, FL 34741
407-742-3575

Information and services regarding Juvenile Dependency or Delinquency

Teen Court

2 Courthouse Square, Suite 3100, Kissimmee, FL 34741
407-742-2465

<http://www.ninthcircuit.org/about/divisions/juvenile-court/teen-court>



LEGAL SERVICES

Catholic Charities of Central Florida

1819 N. Semoran Blvd., Orlando, FL 32807

888-658-2828 • 407-658-1818

www.cflcc.org

Administrative Offices. Assists with Adoption, Food Bank, Emergency Services, Homelessness and Transitional Services, Health Services, Senior Housing Program, Refugee Services, Financial Assistance and other miscellaneous services.

Community Legal Services of Mid-Florida

800 N. Main Street, Kissimmee, FL 34744

407-933-1791

www.clsmf.org

Legal assistance for low income individuals

Florida Department of Revenue

3101 W. Vine Street, Suite 105, Kissimmee, FL 34741

1-800-622-5437 (case status)

1-877-769-0251 (payment)

<http://dor.myflorida.com>

Child Support, Establish paternity

Immigration Legal Aid of Orange County Bar Assoc.

100 E. Robinson Street, Orlando, FL 32801

407-841-8310

www.legalaidocba.org

Office of Public Defender

2 Courthouse Square, Suite 1600, Kissimmee, FL 34741

407-742-7100

www.orlandopubdef.com

Office of the State Attorney

2 Courthouse Square, Suite 3500, Kissimmee, FL 34741

407-742-3200

www.sao9.net

Osceola County Bar Association

P. O. Box 451615, Kissimmee, FL 4745

1-800-342-8011

info@osceolabar.org

www.osceolabar.org

The Osceola County Bar Association published its objectives in its original constitution: to maintain the honor and dignity of the profession and to cultivate professional ethics among its members and to discuss legal topics of general interest.

Osceola County Jail

402 Simpson Road, Kissimmee, FL 34744

407-742-4444

www.osceola.org

Osceola County Pre-Trial Release

350 N. Beaumont Avenue, Kissimmee, FL 34741

407-742-4800

Osceola County Probation

350 N. Beaumont Avenue, Kissimmee, FL 34741

407-742-4700

www.osceola.org



FAMILY COURT SERVICES PROGRAMS

Adult Drug Court

407-742-2431

Forensic Drug Lab

407-962-1435

Teen Court

407-742-2465

Children's Visitation Center

407-742-2467

Injunction Processing Unit

407-742-2462

Unified Family Court

407-742-2531

Court Administration

407-742-2400

Juvenile Drug Court

407-742-2518

Family Court Case Management

407-742-2474

Mediation (Dispute Resolution)

407-742-2451

LGBT OUTREACH/SERVICES

Equality Florida

P. O. Box 13184, St. Petersburg, FL 33733

813-870-3735

www.eqfl.org

Civil Rights Organization dedicated to advocacy and securing equal rights for the LGBT Community.

GLBT National Help Center

1-800-843-4564

www.glbtonationalhelpcenter.org

Offers peer-counseling, information on “coming out”, relationships, bullying, safe sex and local resources.

LGBT Intimate Partner

Violence Hotline

800-500-1119 Main

800-621-4202 TTY

PFLAG

P. O. Box 141312, Orlando, FL 32814

407-236-9177

www.glbtonationalhelpcenter.org

Provides support, education, and Advocacy for LGBT individuals, families and friends of the LGBT Community.

The Trevor Project

1-866-488-7386

www.thetrevorproject.org

24 hour emergency counseling for LGBT individuals in crisis, feeling suicidal, or just needing someone to talk to in a judgment-free zone.

Transgender Housing Network

www.transhousingnetwork.com

Assists Transgender Individuals to find temporary housing near their area.

TransLifeLine

877-565-8860

www.translifeline.org

For those struggling with gender identity, self-harm prevention, and assistance to the transgender community.

NEW/SMALL BUSINESS SERVICES

City of St. Cloud Downtown Business Association

4700 Neptune Road, St. Cloud, FL 34769

407-891-6700 ext. 6735

www.stcloud.org

Downtown Business Association of Kissimmee

info@dbakissimmee.com

www.dbakissimmee.com

Business association that helps keep downtown Kissimmee active and functional.

Kissimmee/Osceola County Chamber of Commerce

1425 E. Vine Street, Kissimmee, FL 34744

407-847-3174

www.kissimmeechamber.com

Works to improve the business community and assisting to make small/large businesses more profitable.

Kissimmee Main Street

421 Broadway Avenue, Kissimmee, FL 34741

407-846-4605

www.kissimmeemainstreet.com

Make existing historic commercial and residential structures economically viable through preservation and restoration

Osceola County Sheriff's Office

Business Watch / Security Inspections

2601 E. Irlo Bronson Mem Hwy., Kissimmee, FL 34744

407-348-1190

www.osceolasheriff.org

Neighborhood Watch Program for Businesses and Free security inspection by specially trained crime prevention deputies on ways to inexpensively remove opportunities for burglaries.

St. Cloud Chamber of Commerce

1200 New York Avenue, St. Cloud, FL 34769

407-892-3671 • 407-892-3074

www.stcloudflchamber.com

Creating community and business prosperity through education, advocacy and well-planned development.

St. Cloud Main Street

903 Pennsylvania Avenue, St. Cloud, FL 34744

407-498-0008

www.stcloudmainstreet.org

Small Business Development Center (SBDC)

1425 E. Vine Street, Kissimmee, FL 34744

407-847-2425

www.bus.ucf.edu/sbdc

Provides free one-on-one Business Consulting, Accounting, Finance, Marketing, Operations, New Venture Planning, and Technical Assistance for Small/New Business Owners. Located inside the Kissimmee Chamber of Commerce.

UCF Business Incubator

111 E. Monument Avenue, Suite 401, Kissimmee, FL 34741

407-343-4300

www.incubator.ucf.edu

Helps start-up companies reach their potential faster by providing entrepreneurs with resources, management consultations, business services/equipment, office space with flexible leases, technology support, and assistance in obtaining financing.

OTHER SERVICES

Air Force Recruitment

1329 E. Osceola Pkwy., Kissimmee, FL 34744

407-518-9433

www.airforce.com

Army Recruitment

1327 E. Osceola Pkwy., Kissimmee, FL 34744

407-846-0136

www.goarmy.com

Celebration Foundation

610 Sycamore Street, Celebration, FL 34747

407-566-1234

www.thecelebrationfoundation.org

Provides Grants to Organizations

Coast Guard Recruitment

8427 S. John Young Pkwy., Orlando, FL 32819

407-352-3897

www.gocoastguard.com

2-1-1 Community Resource (United Way)

1940 Traylor Blvd., Orlando, FL 32804

211

Text Zip Code to 898-211 (txt211)

www.hfuw.org

Community Vision

111 E. Monument Ave, Suite 401, Kissimmee, FL 34744

407-933-0870

www.communityvision.org

Crimeline

1-800-423-TIPS

www.crimeline.org

Report criminal activity anonymously

Marines Recruitment

1327 E. Osceola Pkwy. Ste B., Kissimmee, FL 34744

407-933-2581

www.marines.com

Navy Recruitment

1327 E. Osceola Pkwy., Kissimmee, FL 34744

407-846-1499

www.navy.com

National Marrow Donor Program

1-800-MARROW-2

www.bethematch.org

National Bone Marrow registry/Donation of Bone Marrow

One Blood (Blood Donation Center/The Big Red Bus)

1029 N. John Young Pkwy., Kissimmee, FL 34741

407-847-5747

www.oneblood.org

Osceola Arts

2411 E. Irlo Bronson Memorial Hwy., Kissimmee, FL 34744

407-846-6257

www.osceolaarts.org

TransLife

1560 Orange Ave, Suite 400, Winter Park, FL 32789

800-443-6667

www.translife.org

Tissue and Organ Donation Services



PARKS AND RECREATIONAL FACILITIES

OSCEOLA COUNTY - www.osceola.org/agencies-departments/parks/parks-facilities

Archie Gordon Memorial Park

420 Buenaventura Blvd., Kissimmee, FL 34743
407-742-7800

Austin-Tindall Park

4100 Boggy Creek Road, Kissimmee, FL 34744
407-742-7800

BVL Community Park

419 Buenaventura Blvd., Kissimmee, FL 34743
407-742-7800

Camp Lonesome Conservation Area

4257 N. Canoe Creek Road, Kenansville, FL 34739
407-742-7800

Cherokee Point Conservation Area

2501 Cherokee Road, St. Cloud, FL 34772
407-742-7800

Deerwood Community Park

4051 Laurel Avenue., Poinciana, FL 34758
407-742-7800

Disney Wilderness Preserve

2700 Scrub Jay Trail, Kissimmee, FL 34759
407-742-7800

Hickory Tree Community Park

2361 Old Hickory Tree Road, St. Cloud, FL 34772
407-742-7800

Holopaw Community Park

8801 Community Center Road, Holopaw, FL 34773
407-742-7800

Holopaw Neighborhood Park

5185 Pierre Avenue, St. Cloud, FL 34773
407-742-7800

Kenansville Community Center

1176 S. Canoe Creek Road, Kenansville, FL 34739
407-742-7800

Kenansville Neighborhood Park

1176 S. Canoe Creek Road, Kenansville, FL 34739
407-742-7800

Lake Lizzie Conservation Area

6495 Old Melbourne Highway, St. Cloud, FL 34771
407-742-7800

Lake Runnymede Conservation Area

4600 Rummel Road, St. Cloud, FL 34771
407-742-7800

Mac Overstreet Regional Park

3271 Pleasant Hill Road, Kissimmee, FL 34746
407-742-7800

Makinson Island

Lake Tohopekaliga, Kissimmee, FL
407-742-7800

Marydia Neighborhood Park

2942 Tampa Avenue, Kissimmee, FL 34744
407-742-7800

Narcoossee Community Park

5354 Rambling Road, St. Cloud, FL 34771
407-742-7800

Neptune Middle Sports Field

2727 Neptune Road, Kissimmee, FL 34744
407-742-7800

Oren Brown Community Park

3511 Baker Drive, Kissimmee, FL 34741
407-742-7800

Osceola County Softball Complex

3000 N. John Young Pkwy., Kissimmee, FL 34741
407-742-7800

Osceola County Stadium

631 Heritage Park Way, Kissimmee, FL 34744
407-742-7800

Parkway Middle Sports Fields

857 Florida Pkwy., Kissimmee, FL 34743
407-742-7800

Partin Triangle Neighborhood Park

2830 Neptune Road, Kissimmee, FL 34744
407-742-7800

Ralph V. Chisholm Regional Park

4700 Chisholm Park Trail, St. Cloud, FL 34771
407-742-7800

Robert Guevara Community Center

501 Florida Pkwy., Kissimmee, FL 34743
407-742-7800

Royal Palm Neighborhood Park
156 Turpin Lane, Kissimmee, FL 34743
407-742-7800

Scotty's Cove Conservation Area
1570 Parsons Road, Kissimmee, FL 34744
407-742-7800

Shelby Cox Memorial Park
5618 Old Tampa Highway, Intercession City, FL 33896
407-742-7800

Shingle Creek Regional Park
4266 W. Vine Street, Kissimmee, FL 34741
407-742-7800

Shingle Creek Regional Park - Babb Landing
2491 Babb Road, Kissimmee, FL 34746
407-742-7800

Shingle Creek Regional Park - Bass Road
925 S. Bass Road, Kissimmee, FL 34746
407-742-7800

Shingle Creek Regional Park - Ruba
U.S 192 and Yates Road, Kissimmee, FL 34746
407-742-7800

Shingle Creek Regional Park - Steffee Homestead
4280 W. Vine Street, Kissimmee, FL 34746
407-742-7800

Shingle Creek Regional Park - Steffee Landing
4266 W. Vine Street, Kissimmee, FL 34741
407-742-7800

Southport Regional Park
2001 E. Southport Road, Kissimmee, FL 34758
407-742-7800

Tropical Neighborhood Park
994 W. Tropicana Court, Kissimmee, FL 34741
407-742-7800

Twin Oaks Conservation Area
2001 Macy Island Road, Kissimmee, FL 34744
407-742-7800

Yeehaw Junction Park
3660 Maple Lane, Okeechobee, FL 34972
407-742-7800

KISSIMMEE PARKS AND RECREATION - www.kissimmee.org

Berlinsky Community House
300 E. Monument Avenue, Kissimmee, FL 34741
407-935-1412

Bob Makinson Aquatic Center
2204 Denn John Lane, Kissimmee, FL 34744
407-870-7665

Brinson Park
406 Neptune Road, Kissimmee, FL 34741
407-518-2501

Chambers Park Community Center
2380 N. Smith Street, Kissimmee, FL 34744
407-518-2599

Civic Center
201 E. Dakin Avenue, Kissimmee, FL 34741
407-518-2503

Denn John Gymnasium / Middle School
2001 Denn John Lane, Kissimmee, FL 34744
407-518-2599

Denn John Softball Complex
2204 Denn John Lane, Kissimmee, FL 34744
407-518-2503

Fortune Road Athletic Complex
2500 Fortune Road, Kissimmee, FL 34744
407-518-2504

Kissimmee Lakefront Park
201 Lakeview Drive, Kissimmee, FL 34741
407-518-2503

Ladue Park
1112 W. Catherine Street, Kissimmee, FL 34741
407-518-2501

Mark Durbin Community Park at Lakeside
2253 Lakeside Drive, Kissimmee, FL 34744
407-518-2562

Mill Slough Park
2138 Agate Street, Kissimmee, FL 34744
407-518-2501

Oak Street Park Community Center
717 N. Palm Avenue, Kissimmee, FL 34741
407-518-2360

Oak Street Park Sports Complex
1500 W. Oak Street, Kissimmee, FL 34741
407-518-2360

Orange Gardens Community Center
1114 George Street, Kissimmee, FL 34741
407-518-2360

Parks and Recreation

Administrative Offices

101 Church Street, Kissimmee, FL 34741

407-518-2501

Quail Hollow Park

1716 Woodcrest Blvd., Kissimmee, FL 34744

407-518-2501

Rainbow Park

2204 Denn John Lane, Kissimmee, FL 34744

407-518-2503

Rose Hill Cemetery

1615 Old Boggy Creek Road, Kissimmee, FL 34744

407-518-2350

Toho Marina

69 Lakeview Drive, Kissimmee, FL 34741

407-846-2124

ST. CLOUD PARKS AND RECREATION - www.stcloud.org/index.aspx?nid=6

Centennial Park

1214 10th Street., St. Cloud, FL 34769

407-957-7243

Civic Center Complex

3001 17th Street, St. Cloud, FL 34769

407-957-7243

Community Garden

802 New York Avenue, St. Cloud, FL 34769

407-957-7243

Dakota Park

Dakota Blvd. and Lakeshore Blvd. Intersect

407-957-7243

Dan Tarrell Memorial Point

1104 Lakeshore Blvd., St. Cloud, FL 34769

407-957-7243

Godwin Park

317 Delaware Avenue, St. Cloud, FL 34769

407-957-7243

Hopkins Park

620 E. 17th Street, St. Cloud, FL 34769

407-957-7243

Lakefront Park

1104 Lakeshore Blvd., St. Cloud, FL 34769

407-957-7243

Mount Peace Cemetery

755 E. 10th Street, St. Cloud, FL 34769

407-957-7363

O.P Johnson Park

324 Georgia Avenue, St. Cloud, FL 34769

407-957-7243

Peghorn Nature Park and Trail

2101 Peghorn Way, St. Cloud, FL 34769

407-957-7243

Senior Center Annex

701 Indiana Avenue, St. Cloud, FL 34769

407-957-7243

Shuffleboard Courts

701 Ohio Avenue, St. Cloud, FL 34769

407-957-7243

**St. Cloud Community Center and Special Needs
Evacuation Center**

2101 17th Street, St. Cloud, FL 34769

407-957-7243

Stephanie Leigh Rothstein Memorial Park

2701 Missouri Avenue, St. Cloud, FL 34769

407-957-7243

Ted Broda Memorial Park

4499 Michigan Avenue, St. Cloud, FL 34769

407-957-7243

**The Woman's Club of St. Cloud &
Veteran's Memorial Library**

1012 Massachusetts Avenue, St. Cloud, FL 34769

407-957-7398

Veterans Park

1201 13th Street, St. Cloud, FL 34769

407-957-7243

Water Tower Park

3351 Pine Tree Drive, St. Cloud, FL 34772

407-957-7243

Wheel Park - Extreme Sports Complex

2401 Peghorn Way, St. Cloud, FL 34769

407-957-7243

RESIDENTIAL SERVICES

811 - Call Before You Dig

City of Kissimmee Access Osceola
Channel 495 – Brighthouse Networks

Duke Energy
1-800-700-8744
www.duke-energy.com

Kissimmee Utility Authority (KUA)
407-933-7777
www.kua.com

Neighborhood Crime Watch
Kissimmee Police Department
8 N. Stewart Avenue, Kissimmee, FL 34741
407-518-2400
www.kissimmee.org
*For those that live within
Kissimmee City Limits.*

Neighborhood Crime Watch
Osceola County Sheriff's Office Community Services
2601 E. Irlo Bronson Mem. Hwy. Kissimmee, FL 34744
407-348-1190
www.osceolasheriff.org
For those that live in County Patrolled Areas.

Neighborhood Crime Watch
St. Cloud Police Department
4700 Neptune Road, St. Cloud, FL 34769
407-891-6700 ext. 6735
www.stcloud.org
For those that live within Saint Cloud City Limits.

Orlando Utilities Commission (OUC)
407-423-9018
www.ouc.com

Residential Security Inspections
Osceola County Sheriff's Office
2601 E. Irlo Bronson Mem. Hwy.
Kissimmee, FL 34744
407-348-1190
www.osceolasheriff.org
*Free security inspection by specially trained crime
prevention deputies on ways to inexpensively remove
opportunities for burglaries.*

TECO Peoples Gas
1-877-832-6747
www.peoplesgas.com

Toho Water Authority
407-518-2160
www.tohowater.com

TRANSPORTATION SERVICES

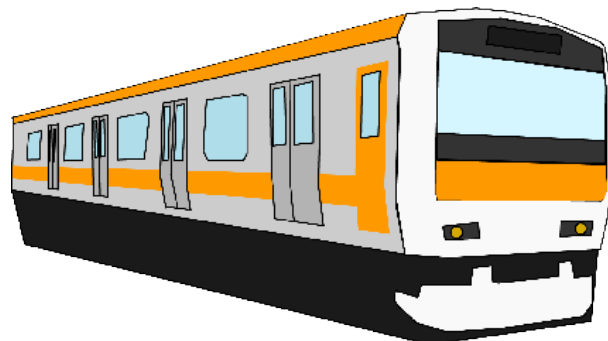
Amtrak
111 E. Dakin Avenue, Kissimmee, FL 34741
www.amtrak.com

Lynx (A+ Lynx)
407-841-2279
*Public Transportation, Transportation for
Elderly and Disabled*

Lynx Bus Service
455 Garland Avenue, Orlando, FL 32801
407-841-LYNX (5969)
www.golynx.com

SunRail
801 SunRail Drive, Sanford, FL 32771
1-855-RAIL-411
www.sunrail.com

The School District of Osceola Co.
407-518-4540
Bus Transportation Department



VETERANS ASSISTANCE

Central Florida Veterans Inc.

P O Box 490, Goldenrod, FL 32733

407-678-5799

*Advocating for Veterans and their families
on benefits available to them.*

Fighting for our Heroes Foundation

2763 Scarborough Drive, Kissimmee, FL 34744

407-300-7102

www.fightingforourheroesfoundation.org

*Provides various goods and services to veterans and their families,
homeless veterans outreach, and referral counseling services for
disabled veterans, service members, and their families. Call First.*

The Transition House

3800 5th Street, St. Cloud, FL 34769

407-892-5700 ext. 100

www.thetransitionhouse.org

*Drug Assistance Programs, Substance Abuse, Outpatient,
Mental Health and Residential Services.*

Veterans Suicide Crisis Hotline

1-800-273-8255

VETERAN'S ADMINISTRATION

Crossroads Annex VA Medical Center (Mental Health)

925 S. Semoran Blvd., Suite 114, Winter Park, FL 32792

866-998-4356

www.orlando.va.gov/locations/Crossroads.asp

Kissimmee Community Based Outpatient Clinic

2285 N. Central Avenue, Kissimmee, FL 34741

407-518-5004

www.orlando.va.gov/visitors/kissimmee.asp

Lake Nona VA Medical Center Annex

10415 Moss Park Road, Orlando, FL 32832

407-304-2500

www.orlando.va.gov/visitors/lakenonaannex.asp

Lakemont Campus VA Medical Center

2500 S. Lakemont Avenue, Orlando, FL 32814

407-629-1599

www.orlando.va.gov/visitors/lakemont.asp

Orlando VA Medical Center

5201 Raymond Street, Orlando, FL 32803

407-629-1599 / 800-922-7521

www.orlando.va.gov/index.asp

VA HomeFront

1-877-424-3838

www.va.gov/homeless

*National Call Line for Veterans that are homeless, facing
homelessness or needing support with VA Home Loans.
Also offers Job Training Assistance, Employment and
Income Benefits, Education Benefits and assistance to
get Medical and Health Treatment Services.*



VICTIMS OF CRIME SERVICES

24 Hour Hotline - 1-800-787-3224

National Domestic Violence For the deaf & Hard of Hearing

24 Hour Hotline - 1-800-787-3224

Victims of Crime

Children's Advocacy Center Children Protection Team/ Orlando Health 407-518-6936

www.osceolakids.com

Provides medically directed program for child abuse and neglect cases

Elder Abuse – Victim Advocate Osceola County Sheriff's Office

2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744

407-348-1100

rjre@osceola.org

FDLE-Sexual Offender/Predator Unit

1-888-357-7332

www.fdle.state.fl.us

Florida Coalition for Domestic Violence

1-800-500-1119

www.fcadv.org

Help Now of Osceola, Inc.

1000 W. Emmett Street #203, Kissimmee, FL 34741

407-847-3286

407-847-8562 24 hr crisis line

407-847-6228 Sexual Assault Hotline

Provides safe shelter and counseling for victims of domestic violence. Sexual Assault Program services provide advocacy, support groups, awareness classes and accompaniment during forensic examinations by an advocate with privilege.

Kissimmee Police Department

407-847-0176 x3234

Victim Advocate

Osceola County Court

2 Courthouse Square, Suite, 3100, Kissimmee, FL 34741

407-742-2462

Domestic Violence, Repeat Violence, Dating Violence and Sexual Violence Injunctions

Osceola County Sheriff's Office

2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744

407-348-1114 • 407-348-1193

Victim Advocate

Parent Hotline

345 Office Plaza Drive, Tallahassee, FL 32301

1-800-FLA-LOVE or

1-800-352-5683

Sexual Assault Hotline

Orange: 407-497-6701

Osceola: 407-847-4668

24 hour counseling for adults and child survivors of incest/child abuse.

The Healing Tree - Orlando Health

110 W. Neptune Road, Kissimmee, FL 34741

407-317-7430

Counseling for child sexual abuse survivors and their non-offending family members.

Victim Compensation Attorney General's Office

1-800-226-6667

www.myfloridalegal.com

VINE -Victim Information and Notification Service

1-877-846-3435

www.vinelink.com

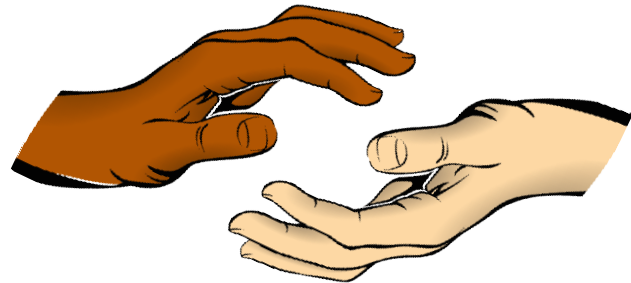
Victim Services Center

2111 E. Michigan Street, #210, Orlando, FL 32806

407-254-9386

24 hour hotline: 407-497-6701

Certified Rape Crisis Center in Orange and Osceola counties. Serve all victims of sexual assault, violent crime and traumatic circumstance through crisis intervention, therapy, advocacy and outreach.



VOLUNTEER OPPORTUNITIES

4-H

1921 Kissimmee Valley Lane, Kissimmee, FL 34744

321-697-3000

<http://osceola.ifas.ufl.edu>

Offers before/after school programs, youth clubs and offers community service hours for high school students.

A Place for Grace

1209 Florida Avenue, St. Cloud, FL 34769

407-556-3967

www.aplace4grace.com

Boys & Girls Club of Central FL

2411 Dyer Blvd., Kissimmee, FL 34744

407-847-2833

www.bgccf.org

Catholic Charities of Central Florida

407-685-1818 ext. 2026

www.cflcc.org/volunteer

Celebration Foundation

610 Sycamore Street, Orlando, FL 34747

407-566-1234

www.thecelebrationfoundation.org

Civil Air Patrol

eddieafr1@yahoo.com

For Kids and Adults – Air Force Volunteer Program

Community Hope Center

2198 Four Winds Blvd., Kissimmee, FL 34746

321-677-0245

www.hope192.com

See page 34

Community Volunteer Program - Osceola County Sheriff's Office

2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744

407-348-1190

www.osceolasheriff.org

Education Foundation - Osceola County

2310 New Beginnings Rd. #118, Kissimmee, FL 34744

407-870-4855

www.foundationosceola.org

Give Kids the World Village

210 South Bass Road, Kissimmee, FL 34746

407-396-1114

www.gktw.org

Girl Scouts

341 N. Mills Avenue, Orlando, FL 32803

407-896-4475

www.citrus-gs.org

Main Headquarters for Membership and Volunteering information in Osceola County. Will direct each person to the Girl Scouts Troop Closest to them.

Goodwill Industries of Central FL

7531 S. Orange Blossom Trail, Orlando, FL 32809

407-218-4434

www.goodwillcfl.org

Guardian Ad Litem

2 Courthouse Square #3400, Kissimmee, FL 34741

407-742-6655

www.galosceola.org

Habitat for Humanity of Osceola County

1344 E. Vine Street, Kissimmee, FL 34744

407-343-1910

www.habitatosceola.org

Volunteer opportunities and accepts furniture donations

Heavenly Hooves

1875 Silver Spur Lane, Kissimmee, FL 34744

407-933-7433

www.hhmri.org

Provide equine-assisted therapies to veterans and individuals with disabilities.

Help Now of Osceola, Inc.

P.O. Box 420370, Kissimmee, FL 34742

407-847-3260

www.helpnowshelter.org

Helping Others Make the Effort (H.O.M.E.)

924 Determination Way, Kissimmee, FL 34741

407-932-0943

www.osceolahome.org

OASIS School Volunteer Program - Osceola County School Systems

817 Bill Beck Blvd., Kissimmee, FL 34744

407-870-4955

Osceola Arts

2411 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744

407-846-6257

www.osceolaarts.org

Osceola Christian Ministries

700 Union Street, Kissimmee, FL 34741

407-847-3138

www.fbckissimmee.com

Osceola Council on Aging

700 Generation Point, Kissimmee, FL 34744

407-846-8532

www.osceolagenerations.org

See page 32

Osceola County Historical Society

4155 W. Vine Street, Kissimmee, FL 34746

407-396-8644

www.osceolahistory.org

Osceola County Sheriff's Office

2601 E. Irlo Bronson Mem. Hwy., Kissimmee, FL 34744

407-348-1190

www.osceolasheriff.org

Law Enforcement Explorer Program for ages 14 - 21.

Osceola Opportunity Center

310 N. Clyde Avenue, Kissimmee, FL 34741

407-847-6016

www.osceolaarc.org

Pet Alliance of Greater Orlando

2727 Conroy Road, Orlando, FL 32839

407-351-7722

www.orlandopets.org

Volunteer in shelter or as a Foster Pet Parent

Red Cross

5 North Bumby Avenue, Orlando, FL 32803

407-644-9300

www.redcross.org

Saint Thomas Aquinas Medical Clinic

510 Brown Chapel Road, St. Cloud, FL 34769

407-846-8532 x218 • 407-593-1256

Teen Court

2 Courthouse Square, Ste 3100, Kissimmee, FL 34741

407-742-2465

<http://www.ninthcircuit.org/about/divisions/juvenile-court/teen-court>

For Teenagers looking for volunteer hours.

Volunteer as a Teen Juror/Teen Attorney.

The Transition House, Inc.

3800 5th Street, St. Cloud, FL 34769

407-892-5700

www.thetransitionhouse.org

Voices for Osceola's Children

P. O. Box 452377, Kissimmee, FL 34745

407-205-9537

E-Mail: kathyhwandel@yahoo.com

Volunteers for Community Impact

3545 Lake Breeze Drive, Orlando, FL 32808

409-988-5259

www.volunteersforcommunityimpact.org

Volunteer Program to Encourage and Empower

Elderly/Senior Citizens in our Community



YOUTH PROGRAMS AND SERVICES

21st Century Community Learning Centers

Osceola County School District
407-870-4954

Association of Poinciana Villages

401 Walnut Street, Poinciana, FL 34759
(863) 427-0900

apvcommunity.com/youth-sports/

Youth sports including basketball, baseball, football, cricket, soccer and tennis

Big Brothers/Big Sisters of Central Florida

807 S. Orlando Avenue, Suite R, Winter Park, FL 32789
407-478-2996

www.bbbscfl.org

Boys & Girls Club of Central Florida

www.bgccf.org

Boys & Girls Club - Buenaventura Lakes Branch

Robert Guevara Community Center
501 Florida Parkway, Kissimmee, FL 34743
321.682.5910

Boys & Girls Club - Poinciana Teen Center

2190 S. Marigold Avenue, Kissimmee, FL 34759
863-496-4450

Boys & Girls Club - Tupperware Brands Branch

2411 Dyer Blvd., Kissimmee, FL 34741
407-847-2833

Boys Scouts of America

cflscouting.org

Celebration Parks & Recreation

407-566-1200

Florida Sheriffs Youth Ranches, Inc.

Office of the President
P.O. Box 2000, Boys Ranch, FL 32064
800-765-3797

www.youthranches.org

Girl Scouts

341 N. Mills Avenue, Orlando, FL 32803
407-896-4475

www.citrus-gs.org

Main Headquarters for Membership and Volunteering information in Osceola County.

Greater Osceola United Soccer Club

gouyouthsoccer@gmail.com
www.osceolasoccer.com

Junior Achievement of Osceola County

Nancy Hubbard, Senior Program Director
407-270-4969

YMCA

2117 W. Mabbette Street, Kissimmee, FL 34741
407-847-7413

<http://ymcacentralflorida.com/y-locations/osceola/>

Association is to improve lives of all in Central Florida by connecting individuals, families and communities with opportunities based on Christian values that strengthen Spirit, Mind, and Body.

Walt Disney Sherberth YMCA

3261 Sherberth Road, Kissimmee, FL 34747
407-396-3001



KISSIMMEE

Kissimmee Parks & Recreation

407-518-2501

www.kissimmeeparks.org

Kissimmee Little League

[http://www.leaguelineup.com/welcome.](http://www.leaguelineup.com/welcome.asp?url=kissimmeelittleleague)

[asp?url=kissimmeelittleleague](http://www.leaguelineup.com/welcome.asp?url=kissimmeelittleleague)

BVL Little League

407-344-0807

Youth Basketball

407-518-2345

www.kissimmeeparks.org

NBA Junior Magic Program

Florida Dream Sports

James Grant

321-443-3594

james.grant@fldreamsports.com

www.fldreamsports.com

Playing locations: Denn John Middle School in Kissimmee

Ages/Divisions Offered: 4 – 17 coed

Poinciana Youth Sports

“Fast Break” Basketball

Stewart Brown

321-442-2817

pysa2014@gmail.com

www.leaguelineup.com/poincianayouthsports

Playing Locations: Multiple sites in Poinciana

Florida Basketball & Volleyball Association, Inc.

www.fbva.org

(FBVA) is a 501(c)(3) not-for-profit organization providing year-round recreational and competitive basketball and volleyball for boys and girls ages 5 to 18.

Florida Youth Football and Cheer League

Osceola County - Kissimmee Kowboys

www.fyfcl.com

FYFCL is a Non-Profit, Youth Football (flag & tackle) and Cheerleading League. We work with our clubs to help hone athletic skills of boys and girls (ages 5-14) throughout our communities.

I9 Sports League

Monique Johns

321-231-8576

www.i9sports.com

Baseball, Flag Football and Instructional Soccer

Kissimmee Police Explorers (14-21 yrs)

407-847-0176 x3120

Osceola Arts

407-846-6257

Osceola County 4H

321-697-3000

Osceola Sheriff's Explorers (14-21 yrs)

407-348-1190

Greater Osceola United Soccer Club

Crystal Gross

407-593-2595

www.osceolasoccer.com

Club Kissimmee Youth League

Cindy Rivera

407-610-2085

MG Tennis

407-254-9170

www.mgtennis.com/kissimmee

ST. CLOUD

St. Cloud Parks & Recreation

407-957-7243

BMX Club

407-891-0930

St. Cloud Aquatics Team

3001 17th Street, St. Cloud, FL 34769

407-957-4287

www.scatl.org

St. Cloud Little League & Youth Softball

St. Cloud Little League Sports Complex

3001 17th Street, St. Cloud, Florida 34769

<http://www.eteamz.com/saintcloudlll/>

St. Cloud Soccer Club

321-766-8715

www.stcloudsoccer.com

St. Cloud Youth Football & Cheerleading

2361 Old Hickory Tree Road, St. Cloud, FL 34772

407-301-5964

www.scyfbulldogs.com



OSCEOLA COUNCIL ON AGING

Since 1971, the Osceola Council on Aging, a 501©(3) non profit organization, is dedicated to the mission of delivering community-based, health and human services that “enable the independence and self-sufficiency of seniors, disabled adults, the disadvantaged, and families in poverty in Osceola County, Florida.”

ACCESS SERVICES

Assessment Center - 407-846-8532

Offers seniors and caregivers access to services, including benefits eligibility, applications, assessment, and referrals to community resources.

Case Management - 407-846-8404

Supports elderly and disabled persons by developing a plan of care and coordinating services to maintain their independence and ability to age in place.

Guardianship - 407-402-9474

Osceola Council on Aging is the appointed Public Guardian for Osceola County for incapacitated adults who have been legally declared unable to care for themselves, and who do not have relatives or representatives available to act as a guardian in making decisions about their personal and financial affairs.

ADULT DAY CARE - 407-483-1494

Nursing and therapeutic facility serving the frail elderly and disabled adults who because of one or more impairments cannot remain home alone without full nursing services, but do not require 24-hour institutional care. Adult Day Health Care benefits the community by allowing caregivers to continue working outside the home. And receive help with the physical care of a loved one. Special activities are designed for clients suffering from dementia and Alzheimer’s disease. AHCA License #9073.

BARNEY E. VEAL CENTER - 407-846-8532

Community facility and special needs shelter providing centralized services and programs that support the dignity and independence of seniors and a quality life for all generations. All amenities are open to the public.

Clyde’s Café – Informal eatery with daily specials, sandwiches, soups, salads, and refreshments.

Conference & Catering Center – Multi-purpose banquet rooms and meeting space for special events, workshops, birthday parties, weddings, and corporate retreats.

Functional Fitness – Free use circuit training equipment, in an age-friendly environment.

Resource Library – Access to free publications, internet, and the Department of Children and Families ACCESS on-line application system.

Senior Center – Recreational programs including quilting, dancing, yoga, Tai Chi, painting, bridge, dominos, creative writing, support groups, tax assistance, Zumba classes, and more.

SHINE (Serving Health Insurance Needs of Elders)

State health insurance assistance, education and counseling to Florida elders, caregivers and family members.

Supper Club – Monthly “themed” dancing and evening dining for active adults.

COMMUNITY ACTION SERVICES - 407-846-8532

Provides comprehensive health and human services to improve the quality of life of low-income seniors and families.

Emergency Assistance – Provides emergency utility and rental assistance services for the elderly, disabled and disadvantaged to remain self-sufficient.

Building Strong Families – Intensive case managed services, support and tools to accelerate the process toward greater stability and a higher standard of living for the whole family.

Osceola Financial Pathways – Helps participants and their families to manage household income and gain resources, including financial education, budget counseling, and special savings accounts.

HEALTH CLINIC - 407-933-9521

Non-emergency medical care for uninsured adults, including primary care, specialty care, prescription assistance, chronic care self-management, diagnostic services, laboratory assistance, and breast health.

HOME PROGRAM - 407-483-1499

Repair, renovation and maintenance to improve the quality of housing owned and occupied by elderly, disabled or low-income families. Services include:

Home Repair – Alterations to improve accessibility, comfort, and convenience to the interior and exterior of the homes, in addition to installation of safety devices and ramps for the disabled.

Chore – Seasonal cleaning, essential errands, yard work, lifting and moving, simple household repairs, pest control and household maintenance.

Weatherization – Helps low-income seniors and families to permanently reduce their energy bills by making their homes more energy efficient by performing energy efficiency checks, and repair or replacement of insulation, doors, windows, water heaters, heating units and air conditioning.

HOUSING - 407-931-2990

Affordable and subsidized housing for low-income seniors and disabled adults. Provides safe and secure residential environments with supportive services to enable residents to live as independently as possible. Communities include: Oak Leaf Landings, Kissimmee Oak Lead Landing, Tracey Manor, and St.Cloud Villas I and II.

IN-HOME SERVICES - 407-483-1491

Companionship – Non-medical supervision and socialization for isolated seniors and disabled adults that include fellowship, conversation, emotional reassurance, assistance with reading, writing letters, light homemaking and activities that stimulate the mind. AHCA Registration #5640.

Homemaker – Assists the elderly and disabled adults with daily activities including housekeeping, laundry, meal planning/preparation and shopping assistance. AHCA Registration #5640.

Personal Care– Assistance with bathing, dressing, grooming, feeding and toileting to maintain personal hygiene.

Respite Care – Improves and maintains the physical and mental health of the caregiver, fostering a healthful living environment for the client and caregiver by providing relief from the stress and demands associated with the daily care of a frail and/disabled person. Caregivers receive the support they need to continue providing care.

NUTRITION SERVICES

Home Delivered Meals - 407-847-2144

Reduces hunger and food insecurity for the homebound elderly and disabled adults by delivering nutritionally balanced meals to their homes that promote health and well being.

- Meals on Wheels – subsidized, daily (weekday) meal programs providing hot and cold, nutritionally sound meals served in the home.
- E-meals – emergency meals to meet urgent nutritional needs.
- Pet Meal Program – dry pet food provided to clients with pets.

Senior Dining Clubs - 407-933-9532

Allows seniors to get together for a visit with friends as they enjoy a hot nutritious meal and participate in social and recreational activities as well as health education, nutrition education and counseling services.

Food Bank - 407-483-1493

Distributes donated shelf-stable food on a monthly basis to hungry seniors and families through local food pantries in Osceola County.

TRANSPORTATION - 407-846-0359

Provides critical travel to and/or from service providers and community resources for the elderly, disabled or disadvantaged adults who cannot transport themselves, including congregate dining, shopping, and recreation.



Barney E. Veal Center

700 Generation Point, Kissimmee, FL 34744

407-846-8532

www.osceolagenerations.org

Osceola County Extension Office - Osceola Heritage Park

1921 Kissimmee Valley Lane, Kissimmee, FL 34744-6107

321-697-3000

<http://osceola.ifas.ufl.edu>



The Osceola County Extension is a partnership between the University Of Florida's Institute of Food and Agricultural Sciences, The United States Department of Agriculture, and the Osceola County Government. Its mission is to develop knowledge in agricultural, human and natural resources and to make that knowledge accessible to sustain and enhance the quality of human life.

HOUSING ASSISTANCE

First-time Homebuyer Classes

A Home of Your Own is a first-time homebuyer class open to all individuals interested in buying a home. If you are seeking to apply for the Osceola County S.H.I.P. Downpayment Assistance program or Neighborhood Stabilization Program (NSP), this class is a pre-requisite to qualifying for assistance. All applicants, co-signers and spouses will need to receive a class certificate.

Save Your Home From Foreclosure

Housing counselors are available to provide useful information to help homeowners prevent foreclosure. To apply to speak with one of our housing counselors for FREE you must complete and return the intake application.

MONEY MANAGEMENT ASSISTANCE

Extension services offers a variety of resources, materials and classes covering positive money management techniques to help individuals and families adapt to tough economic times. Education offerings include: managing debt, credit counseling and repair, financial literacy education, budgeting, money saving tips and money management for teens.

OSCEOLA COUNTY HUMAN SERVICES

Indigent Cremation Program:

Social services administer the indigent cremation program for deceased persons who died within the geographical boundaries of Osceola County. The county will cover the cost of cremation and burial will be provided for unidentified bodies or any other situation, in a case by case basis. Payment under this program will be made only if there are absolutely no other resources available to cover these costs.

Section 8:

The Section 8 program provides assistance for low income families in the private rental market through the Housing Assistance Payment Program. housing@osceola.org

Owner-Occupied Rehabilitation:

Assists homeowners with repairs to bring their home to building code and make them decent, safe, and sanitary.

Rental Security and Utility Deposits:

Assists eligible residents in danger of becoming homeless as a result of the inability to pay security and/or utility deposits when seeking residence in rental housing.

Community Development Block Grant:

The Housing and Community Development Act of 1974 established the Community Development Block Grant (CDBG) Program to provide decent housing, suitable living environment, and expanded economic opportunities for persons of low and moderate income. The grant funds are currently being used to provide rental assistance, façade/infrastructure improvement grants, and after hours health services. Please contact our office for more information on the program and/or how to apply for assistance.

Homeless Advocate:

Tasked with providing comprehensive assistance and liaison services on behalf of homeless individuals and families living in Osceola County through special projects related to homelessness, transitional housing efforts, and grant development. Services include crisis intervention, rental assistance, prevention and overall coordination of homeless issues for Osceola County. homesless@osceola.org

Veterans Services:

To Provide comprehensive services to veterans, their widows, and their dependents, while obtaining the greatest possible benefits for our client base, without regard to race, religion, national origin, age, sex, and physical or mental disabilities. Services Include: Disability Claims Processing, Educational Claims Processing, VA Home Loan Programs, Pension & Widows pension processing, Burial Benefit Claims, Appeals.



*Honoring the Past...
Shaping the Future!*

330 N. Beaumont Avenue, Kissimmee, FL 34741
407-742-8400 Phone | 407-742-8431 Fax
www.osceola.org

COMMUNITY HOPE CENTER

The Community Hope Center's mission is to provide assistance to all those in need in our community. We secure a "no wrong door" policy and are committed to providing resources or referrals for those who are actively searching for assistance and who are willing to forge a path towards self-sufficiency.

What we provide:

- Long-Term Case Plan & Advocacy
- Homeless Barriers Assessment
- Life Skills
- Budgeting
- Wrap Around Services
- ID Services
- Food Pantry
- Hygiene Items
- Diapers & Pregnancy Resources
- Employment Assistance
- Resume Writing
- Interview Skills
- Job Search
- Professional Wear Closet
- Employment Specialist

- Career Source Services
- Prayer/Pastoral Care

Agency Partnerships:

- Housing Assistance
- Domestic Violence Advocacy
- Mental Health Services
- SNAP & Food Stamp enrollment
- Free GED Placement testing
- Free GED Online Coursework
- Homeless Youth Services
- Transitional Housing Programs
- Emergency Food Assistance
- Substance Abuse & Counseling
- Pregnancy Resources



2198 Four Winds Blvd.
Kissimmee, FL 34746
321-677-0245
www.hope192.com



FLORIDA DEPARTMENT OF HEALTH IN OSCEOLA COUNTY
For in-depth information on services, eligibility, and insurance
plans accepted go to: www.osceola.floridahealth.gov

Locations & Services

1875 Fortune Road, Kissimmee, FL 34744
407-343-2000
 *Administration *Eligibility
 *Healthy Start *HIV/AIDS
 *STDs *Tuberculosis
 *Immunizations *Family Planning
 *Dental Services *Epidemiology
 *Women, Infant & Children Nutrition Services (WIC)
 *Refugee & Immigration Health
 *Vital Statistics-Birth & Death Certificates

1 Courthouse Square # 1200, Kissimmee, FL 34741
Environmental Health Services 407-742-8606
 *Biomedical Waste *Food Hygiene
 *Inspections of Body Piercing facilities, Group Care facilities, Migrant Labor facilities & Drinking Water

Women, Infant & Children Nutrition Services (WIC)-for all sites call 407-343-2085
Healthy Start Services 407-343-2100
Tobacco Prevention Services 407-343-2075
Healthiest Weight Florida 407-943-7008
www.healthiestweightflorida.com
Health Education 407-943-7008
Immunizations 407-343-2066
Vital Statistics-Birth & Death Certificates 407-343-2009

OSCEOLA COMMUNITY HEALTH SERVICES

Appointments for all sites can be scheduled through call center except as noted above 407-943-8600

Osceola Community Health Services at Stadium Place
1501-1507 Bill Beck Blvd, Kissimmee, FL 34744
 *Eligibility *Primary Care
 *Maternity Care * Pediatric Services
 *Family Planning Services

Osceola Community Health Services at St. Cloud
1050 Grape Avenue, St. Cloud, FL 34769
 *Eligibility *Primary Care
 *Maternity Care *WIC
 *Family Planning Services

Osceola Community Health Services at Poinciana
109 Doverplum Avenue, Poinciana, FL 34758
 *Eligibility *Primary Care
 *Maternity Care *Pediatric Services
 *Family Planning *WIC
 *Dental Services

Osceola Community Health Services at Intercession City
1703 Business Center Lane, Kissimmee, FL 34758
 *Eligibility *Primary Care
 *Family Planning *Dental Services

Osceola Community Health Services at Buenaventura Lakes (BVL)
2622 Simpson Road, Kissimmee, FL 34743
 *Primary Care *Pediatric Services
 *Women's Health *WIC

The BVL (Buenaventura Lakes) sites hours of operation are 5 PM-9 PM only

For in-depth information on services, eligibility, insurance plans accepted, and links to additional resources go to:
www.osceola.floridahealth.gov

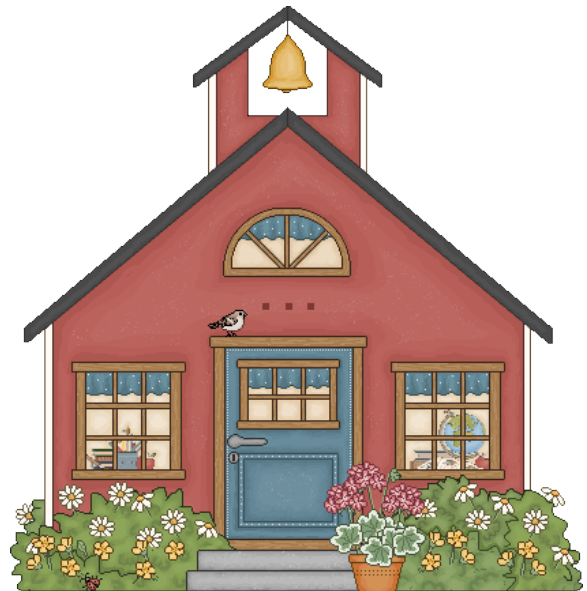
OSCEOLA COUNTY SCHOOL DISTRICT

817 Bill Beck Blvd., Kissimmee, FL 34744
 407-870-4600
www.osceola.k12.fl.us

Education Center at Ross E. Jeffries
 1200 Vermont Avenue, St. Cloud, FL 34769
 407-870-4897



Bus Transportation Department	407-518-4540	Scholarship Information.....	407-870-4855
Career and Technical Education	407-518-4580	Speak Out Hotline – School Safety Hotline (<i>Report School Violence and Juvenile Criminal Activity Anonymously</i>).....	1-800-226-7733
Charter Schools	407-870-4847	Student Academic Counseling	407-870-4841
Community Liaison	407-870-4850	Student Mental Health Services & Registration Information	407-870-4897
District Information	407-870-4007	Student Testing Information.....	407-870-4056
District Switchboard	407-870-4600	Title 1 Parent Information.....	407-518-2961
Dual Language Program	407-870-4999	Technical Education	407-344-5080
Education Foundation – Osceola	407-870-4855	Transition Program for Students and Families (<i>Per McKinney-Vento Homeless Assistance Act, assists Homeless Families to keep their school aged children enrolled in school.</i>)	407-870-4934
Elementary School Instruction.....	407-870-4849		
Employment.....	407-870-4800		
Environmental Center	407-870-0551		
Exceptional Student Education	407-343-8700		
Extended Day Program	407-343-8780		
Free/Reduced Lunch Program	407-870-4678		
Health Services	407-891-3170		
High/Middle School Instruction	407-870-4901		
Homeschooling	407-518-2909		
Mentoring.....	407-348-9204		
Migrant Program –			
Special Programs Department.....	407-870-4956		
Multicultural/ESOL	407-870-4848		
OASIS School Volunteer Program.....	407-870-4955		
Out-Of-Zone Requests	407-870-4870		
Pre-Kindergarten Program	407-870-4911		
Pre-School Education and Evaluation Program (PEEP)	407-891-1178		



ARTS AND CULTURE

Kissimmee Air Museum

233 N. Hoagland Blvd., Kissimmee, FL 34741
407-870-7366
www.warbirdadventures.com

Museum of Military History

5210 W. Irlo Bronson Memorial Hwy., Kissimmee, FL 34746
407-507-3894
www.museumofmilitaryhistory.com

The Museum of Military History provides education and awareness of the military experiences through interactive exhibits, workshops, lectures, publications and outreach programs.

Osceola Arts

2411 E. Irlo Bronson Memorial Hwy., Kissimmee, FL 34744
407.846.6257
www.osceolaarts.org

Osceola Arts Center serves as the Local Arts Agency for Osceola County and produces over 150 performing and visual arts events each year. Programming includes:

Youth Programs: Children's Theatre, Music, Homeschool Programs, Visual Arts, Acting

Theatre: Broadway Series, Stage Left Studio, Summer Classes, Season Packages

Visual Arts: Exhibits, Classes and Workshops

Music: Ovation Singers, Big Band, Classes and Special Events

Outreach: Community Performances and Field Trips

Osceola County Welcome Center & History Museum

4155 W. Vine Street, Kissimmee, FL 34741
407-396-8644
www.osceolahistory.org

The center is comprised of 4 realistic dioramas showcasing different habitats that you could encounter while in Osceola County: swamplands, pine flatwoods, oak hammock, and lakefront.

Pioneer Village

2491 Babb Road, Kissimmee, FL 34746
407-396-8644
www.osceolahistory.org

The Pioneer Village is comprised of a permanent collection of authentic structures which once upon a time stood in different areas of Osceola County.

St. Cloud Heritage Museum

1012 Massachusetts Avenue, St. Cloud, FL 34769
407-414-2682
www.stcloudheritagemuseum.com

St. Cloud Heritage Museum preserves historic records and artifacts of organizations and individuals involved in the history of St. Cloud.



CITY OF ST. CLOUD

City Hall - 1300 Ninth Street - St. Cloud, FL 34769
407-957-7300
www.stcloud.org

Building Department 407-957-7282/7224
 Planning and Zoning 407-957-8427
 St. Cloud Utilities 407-957-7344
 Grants Administration 407-957-7352
 Environmental Utilities/
 Public Services 407-957-7344
 Purchasing 407-957-7212
 City Manager 407-957-7301
 City Clerk 407-957-7300
 Media Services 407-957-7293
 Public Information Office 407-957-7303



Celebrating Small Town Life

Osceola County Tax/Tag Office

(Branch Office) 407-742-4000
 American Water Works Association
 (Branch Office) 407-957-8448
 Information Technology 407-957-7331
 Finance/Accounting 407-957-7311
 Human Resources 407-957-8420

CITY OF KISSIMMEE

101 Church Street, Kissimmee, Florida 34741

www.kissimmee.org



City of Kissimmee Main Number407-847-2821

Airport407-847-4600

Central Services407-518-2526

City Attorney407-518-2310

City Manager’s Office.....407-518-2300

-City Clerks Office407-518-2308

-Public Information Office407-518-2314

Development Services

-Inspections (Scheduling)407-518-2597

-Planning/Zoning Division.....407-518-2140

-Permits (Status).....407-518-2130

-Business Tax Receipt (*formerly known as Occupational License*)407-518-2118

Finance407-518-2210

Fire Administration (Non-Emergency) ...407-518-2222

Information Technology407-518-2190

Parks & Recreation

-Administration407-518-2501

-Parks Operations 407-518-2340

-Athletics Division407-518-2504

-Makinson Aquatic Center407-870-7665

-Rose Hill Cemetery407-518-2350

-Chambers Park Community Center407-518-2599

-Kissimmee Civic Center407-518-2503

-Oak Street Community Center407-518-2360

Personnel.....407-518-2110

-Job Line407-518-2108

Police Department (Non-Emergency) 407-846-3333

-Police Administration407-847-0176

Public Works & Engineering

-Administration407-518-2170

-Stormwater.....407-518-2385

-Sanitation407-518-2507

-Streets407-518-2506

-Traffic407-518-2500

-Engineering.....407-518-2169

Kissimmee Utility Authority407-933-7777

-Power Outage Reporting407-933-9898

Toho Water Authority.....407-944-5000



OSCEOLA COUNTY GOVERNMENT

1 Courthouse Square, Kissimmee, FL 34741

www.osceola.org



Affordable Care Act	1-800-318-2596		
Osceola County Info Line	407-742-2275		
Animal Control	407-343-7101		
Audit Department.....	407-742-6400		
Board of County Commissioners	407-742-2000	Osceola Parkway (O-Pass).....	407-962-1327
Building Department.....	407-742-0200	Parks Division	407-742-7800
Clerk of the Board.....	407-742-2100	Plan Review	407-742-0200
Code Enforcement	407-742-0200	Planning Department	407-742-0200
Commission Auditor	407-742-6400	Pre-Trial Release	407-742-4800
Communications Department	911	Probation	407-742-4700
Comptroller	407-742-1700	Procurement Services.....	407-742-0900
Convention and Visitors Bureau	407-742-8200	Property Appraiser	407-742-5000
Corrections Department	407-742-4444	Public Information Office	407-742-0100
County Attorney	407-742-2200	Real Estate Department.....	407-962-1310
County Manager.....	407-742-2385	Risk Management	407-742-1400
Court Administration	407-742-2400	Road and Bridge	407-343-7164
Courthouse Security	407-742-6620	Sheriff's Office.....	407-348-1100
Curb/Sidewalk Repair	407-343-7164	Social Services	407-742-8400
Emergency Management.....	407-742-9000	Softball Complex	407-962-1140
Extension Services	321-697-3000	Soil and Water Conservation.....	407-847-4465
Family Court Issues	407-742-3500	Solid Waste Department.....	407-962-1100
Fleet Management.....	407-343-7153	Special Assessments.....	407-742-1823
Grants	407-742-1803	Supervisor of Elections	407-742-6000
Growth Management	407-742-0200	Tax Collector.....	407-742-4000
Health Department	407-343-2000	Veteran's Services	407-742-8400
Household Chemical Collection	407-962-1100	Visitor Information.....	407-847-5000
Human Resources	407-742-1200	Zoning & Code Enforcement.....	407-742-0200
Human Services	407-742-8400		
Information Technology.....	407-742-2900	CLERK OF COURT	
Jury Duty.....	407-742-2423	Domestic:	407-742-3492
Library Services	407-742-8888	Juvenile:	407-742-3575
Management and Budget	407-742-1801	Felony:	407-742-3566
Mosquito Control	407-742-0200	Child Support	407-742-3511
Osceola County Stadium.....	321-697-3201	Info Desk:	407-742-3500

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Community Vision



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For more information, visit www.tupperwarebrands.com



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